Yendys Marasigan

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Al Mira Tower, Al Majaz 1, Sharjah, UAE, 📍
Sharjah, Dubai

Looking for a job where I could practice my knowledge in the corporate world to be a skilled and experienced programmer or computer technician with the understanding of a technical business oriented individual and groups seeking for a challenging role of a programmer or computer technician.

WORK EXPERIENCE

Sports Analyst
TaskUs

09/2017 - 02/2018   *Batangas City, Philippines*

Achievements/Tasks
- Analysis of each plays in American Football and Basketball while simultaneously tagging certain events.

On-The-Job Training - IT Support
AG&P

2015 - 2016
Bauan Batangas, Philippines

Achievements/Tasks
- Provided first level technical support to internal customers
- Maintain inventory of computer hardware assets, peripherals and software licenses owned by the company. Lastly, perform scheduled preventive maintenance of the computer systems.

Advance Technical Support Representative
AT&T Department Teleperformance

02/2020 - 03/2021   *Mall of Asia, Pasay Philippines*

Achievements/Tasks
- Provided advanced level of support in troubleshooting for AT&T (U.S. Internet/Phone Service Provider) customers over a live phone call.
- Also offers/upgrades plans for AT&T customers as well.
- Became top 6 employee of the month for the month of October 2021.

EDUCATION

High School
Sta. Teresa College

2008 - 2012   *Bauan, Batangas*

College
Lyceum of the Philippines University Batangas

Courses
- Bachelor of Science in Computer Science
- iTeachUDraw: A Mobile Application for Android (June 2016)

SKILLS

• Computer literate and good analytical skills

• Computer hardware troubleshooting

• Computer literate   • Research skills

• Software and hardware support   • Cisco oriented

• Oriented in Microsoft Office application

• Knowledge in mobile application development

• Knowledge in Visual Basic, HTML, C++

LANGUAGES

Filipino
Full Professional Proficiency

English
Full Professional Proficiency

SEMINARS AND TRAININGS

• Workshop for Computer System Administration MC Tech Training and Assessment Center Inc. Batangas CIty July 2 -3, 2016

• IT Entrepreneurship and Security Seminar Freedom Hall, SHL Bldg., Lyceum of the Philippines University, Capitol Site, Batangas City February 2, 2015