

VINOD BABU

PMP | SAFe

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Technical Project Manager

Solutions-Focused, Results-Driven **Technical Project Manager** with over 15 years providing high-level technical leadership and serving as the single point of contact for global site changes and large-scale digital transformation projects. Extensive knowledge of project and program management practices, internal audits of existing hardware, and cost-effective equipment purchases to support the standardization of the global IT infrastructure. Experienced managing and fostering relationships with vendors for various procurement activities globally. Committed to empowering the team members towards productivity and cultivating a spirit that drives business excellence.

Selected Highlights:

- Steered and piloted the integration of contracts and licenses globally, reducing the number of resources for this work from 4 to 1 and delivering 15% cost reductions to the IT support & license budget.
- Slashed down the performance and support issues by standardizing the IT hardware from multiple hardware OEMs to 3 key OEMs.
- Achieved cost savings of \$580K thru effective spend reduction project to review global connectivity cost.
- Delivered an "office in a box" solution to support Aggreko in providing IT services worldwide on short notice.
- Led geographically distant teams to certify the service desk team with Service Desk Institute (SDI) certification to increase credibility.
- Spearheaded and supervised the delivery of IT Infrastructure for the Olympics in Japan.

Core Competencies

Global Site Management | Technical Project Management | Strategic Planning | Program Management | Risk Mitigation | Quality Assurance | Documentation | Stakeholder Engagement | Resource Planning & Allocation | Team Building & Leadership | Agile & Iterative Waterfall Methodologies | Change Management | Service Integration | Digital Transformation | IT Management | IT Infrastructure | System Administration | Client Engagements | Data Center Management | Growth & Transformation | Governance Modelling | Testing | Network Deployment | Process Improvement | Mergers & Acquisitions (M&A) | Continuous Integration/Continuous Delivery (CI/CD)

PROFESSIONAL EXPERIENCE

AGGREKO UK Ltd | Dubai, UAE

2006 – 2022

Infrastructure Project Manager

Conceptualized, formulated, and implemented strategic initiatives to align the programs and associated functions with the organization's mission and goals. Led teams of eight IT professionals and vendors to execute IT infrastructure projects at sites throughout the Middle East, Asia, Africa, the Americas, and Europe with project budgets above \$800K.

Selected Highlights:

- Steered, spearheaded, supervised, and finalized the implementation project for corporate IT infrastructure in Japan to support Tokyo Olympics 2020/2021.
- Relocated the Cisco Contact Center Service from the regional HQ in Singapore to the Australia Pacific HQ in Melbourne.
- Strategically planned and led the network infrastructure implementation and upgrade for critical services at the UK, Dubai, and Australia data centers.
- Achieved significant cost savings of 15% and a reduction of 2 months in manual engineering support by integrating the global IT hardware support contacts to create increased visibility on support renewals.
- Managed the project to review global connectivity cost for all Aggreko locations which lead to significant cost savings of \$580K globally.
- Served as PM, SME, and Business advisor to leaders in offices across Asia, the Middle East, and Africa on developing solutions, escalated issues, project financials, and annual strategy roadmap of technical projects.
- Migrated the LANDesk ITSM system to Ivanti Service Manager, brought all IT and HR regional service desk and global users under one ITSM system, and implemented Change Management & integration of DevOps with Ivanti.
- Managed multiyear wireless upgrade and end-of-support core infrastructure upgrade project with deployment to over 80 service location, corporate offices, remote offices, contact centers and primary, secondary & regional data centers.

AGGREKO UK Ltd., Continued**Technical Project Management Highlights:**

- **Digital Transformation:** Spearheaded revenue growth across key markets by championing and transforming the strategy and business processes to deliver a best-in-class digital ecosystem and shape a world-class digital future.
- **IT Integration (M&A):** Strategically developed and executed IT Integration processes to facilitate seamless IT operations during the acquisition of GE Energy Rentals and Younicos by Aggreko.
- **Automation Initiatives:** Reduced time to market by utilizing CI/CD methodology to roll out automation within internal protocols, including examining existing incidents and automating processes.
- **Continues Improvement:** Improved office efficiency by creating an office-in-a-box solution for the installation and configuration of a new project site on short notice.
- **Migration & Integration:** Led the integration of regional data centers and migration of on-prem data centers to a co-location data center while reviewing all the services in our data centers globally to migrate services to the cloud (Azure) and decommission hardware.

COMAT Technologies | Bangalore, India**2000 – 2006****Senior Systems Administrator**

Promoted and relocated to the HQ in Bangalore after giving an exponential performance providing first and second-level IT support to end users to resolve their queries and issues while providing long-lasting solutions.

- Delivered optimal server and end-user support for various client software development & ITES teams to minimize downtime, maintain high performance, and keep hardware & softwares up to date.
- Supported ISO audits to maintain up-to-date systems and monitor processes aligned with the ISO certifications.
- Transitioned the ITES end-user computers from Microsoft Windows to Linux and provided ongoing support for the smooth transition.
- Fostered and communicated with various external teams to prepare POC for multiple vendors and support the solution's successful implementation.

EDUCATION

Master of Business Administration (MBA)

Plymouth Marjon University – UK (Currently Pursuing. Completion Dec 2023)

Computer Science Engineering

Indian Institution of Engineers (IIE) – 2018, Delhi, India

Diploma in Computer Hardware Engineering

Indian Institute of Hardware Technology (IIHT) – 1999, Bengaluru, India

Electronics & Communications

National Institute of Industrial Education – 1998, Karnataka, India

CERTIFICATIONS

- **Certified SAgile 5 Agilist** – Scaled Agile Inc, Dubai, UAE: 2022
- **Project Management Professional (PMP) Certificate** – Project Management Institute (PMI) Dubai, UAE: 2020
- **TOGAF Certificate** – The Open Group Dubai, UAE: 2020
- **APM Introductory Certificate, Project Management** – APM Dubai, UAE: 2013
- **VMWARE Certified Professional, VI3** – HP Training Centre Bangalore, India: 2010
- **ITIL V3 Foundation Certificate** – Quality Assurance Institute (QAI) Dubai, UAE: 2008