



VICENT LUKWAGO

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Dubai-United Arab Emirates

Position Applying for: Waiter

Personal Details:

Name:

VICENT LUKWAGO

Nationality:

Ugandan

Gender:

Male

Marital Status:

Single

Languages Known:

- ⚙ English

Skills:

- ⚙ Good Communicational and Interpersonal skills
- ⚙ Very Energetic result oriented and organized.
- ⚙ Have a high respect for customer's service.
- ⚙ Finding solutions to issues and problems
- ⚙ Follow all company policies and procedures.
- ⚙ Always keep on smiling under pressure.
- ⚙ Ability to work long hours and Under Pressure.
- ⚙ Pleasant personality, self – motivated and hard working.

CAREER OBJECTIVE:

To pursue a career in an organization having a global vision, which encourages creativity and offers an opportunity to learn and develop both in professional and personal aspects. I look forward to a career that would realize my own capacity, capability, and experience and give me satisfaction by having fully realized my potential.

ACADAMIC QUALIFICATION:

- ⚙ **High School Diploma**
From Kiwawu S.S.S. MITYANA, Uganda

WORK EXPERIENCE:

- 🇦🇪 **Hilton Garden Inn Almuraqbat, Dubai, UAE**
Waiter (June, 2021 to Present)

JOB DESCRIPTION:

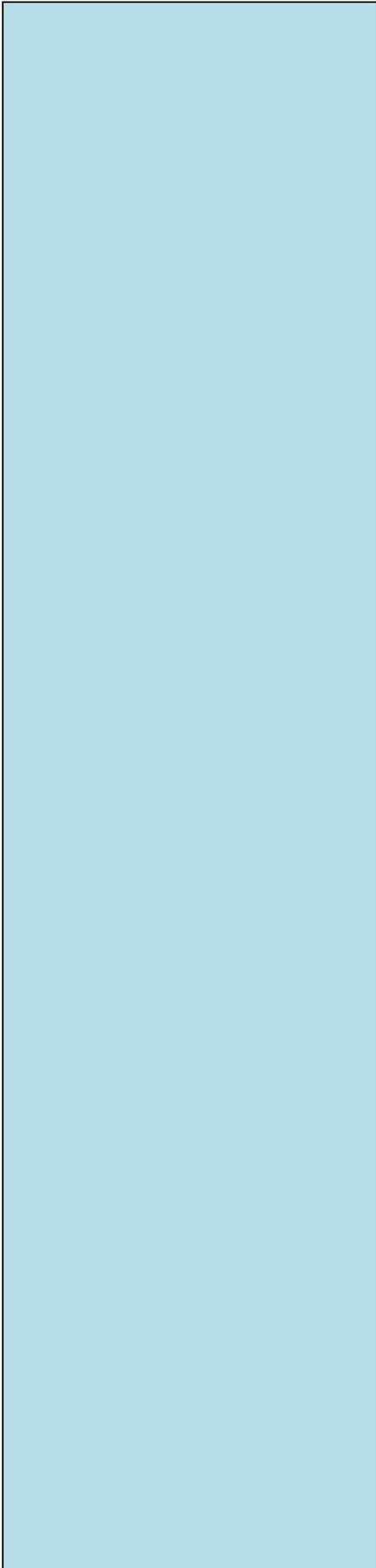
- ⚙ Greet customers and hand out menus.
- ⚙ Take meal and beverage orders from customers and place these orders in the kitchen.
- ⚙ Make menu recommendations and inform patrons of any specials.
- ⚙ Deliver meals and beverages to tables when they have been prepared.
- ⚙ Check that customers are satisfied with their meal.
- ⚙ Prepare the bill for tables when requested.
- ⚙ Cash up bills and ensure that the correct amount has been paid.
- ⚙ Administer change to tables if needed.

- 🇦🇪 **Aloft Hotels Palm Jumeirah, Dubai, UAE**

Waiter (Dec, 2020 to May, 2021)

JOB DESCRIPTION:

- ⚙ Greeting guests and taking drink and food orders
- ⚙ Staying attentive to the needs of guests in the dining area
- ⚙ Delivering food from the kitchen to the guests
- ⚙ Ensuring the food order is made correctly by kitchen staff and looks presentable for guests
- ⚙ Following health code standards with regards to the handling of food
- ⚙ Performing shift duties like delivering racks of cups to the service station, rolling silverware, pre-bussing tables, wiping tables and removing debris and more



 **Kamu Kamu Restaurant, Kampala, Uganda**

Head Waiter (Feb, 2018 to Oct, 2020)

JOB DESCRIPTION:

- ⚙ Handled customer complaints professionally, resolving issues through diplomatic acknowledgment and commitment to service.
- ⚙ Maintained customer satisfaction with timely table checking to assess food and beverage needs
- ⚙ Greeted new customers, discussed specials and took drink orders
- ⚙ Assigned work tasks and coordinated activities of dining room personnel to provide prompt and successful service to patrons

DECLARATION:

I hereby certify that the above information are true and correct according to the best of my knowledge & My Experience

Vicent Lukwago