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PERSONAL INFO

Father's Name : Baburaj kp

Date of Birth : 25.05.1990

Sex : Male

Religion : Hindu

Marital Status : Single

Nationality : Indian

LANGUAGES

ENGLISH



HINDI



MALAYALAM



VAISAKH KP

Service engineer



CAREER OBJECTIVE

Service engineer with 8+ years of experience. Looking for a challenging role in a reputable organization to utilize my technical, database, and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

PROFESSIONAL EXPERIENCE

- 2014– Present
HP SERVICE CENTER–(WIPRO LTD)–CUSTOMER SUPPORT ENGINEER
 - Responsible for developing the job descriptions for IT new hires.
 - Responsible for maintaining the IT maintenance and upgrade schedule.
 - Identified and solved technical issues with a variety of diagnostic tools.
 - Dealing with customers & also solve their hardware issue
- Feb 2014
INFOSIGHT SOLUTION NETWORKING- CALIUT
Networking and switching installation

EDUCATION

- BA ECONOMICS – CALICUT UNIVERSITY
- SSLC – GVHSS CHERUVANNUR
- PLUSTWO – GVHSS CHERUVANNUR

IT SKILLS

- Fundamentals of Computer & Operating System
 - Office Suite
 - Maintaining, repairing and administering computer networks for the computer agency clints
- Professional Diploma in Hardware & Networking – 2012
 - Planning and Implementing System Administration & Network Setup
 - Managing Enterprise Network & Wide Area Network
 - System Administration & Network Setup (Lab)
 - Implementation of Enterprise Network & Wide Area Network (Lab)