

Unica Tolentino

Abu Dhabi, AE

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- To excel in this field with hard work and perseverance and to obtain a position that will enable me to use my strong organizational skills, educational background and ability to work well with different people.
- Seeking a deserving profile where I can deliver my expertise and innovative skills. while maintaining the integrity and work ethics of the working environment, thereby, maintaining the reputation of the organization.

Work Experience

LUFTHANSA TECHNIK - PH

2016 to 2016

Education

BS in TOURISM MANAGEMENT

Bulacan State University, Malolos University

2012 to 2016

Federation of Accelerating Students of Tourism

St Mary's Academy

2002 to 2012

Additional Information

- Fluent and satisfactory communication skills in English and Filipino
- Dynamic customer service professional experienced in an aircraft company
- On the Job Training at Lufthansa Technik Philippines
- Knowledgeable and oriented in computers and computer programs (Microsoft Office, MIS, Photoshop)
- Competent and confident enough with my own knowledge and skills.
- Respond to telephone inquiries and providing quality service to customers.
- Listen attentively to caller needs to ensure the positive customer experience.
- Oriented in office works such as filing and scanning