

**SSEBULIBA**

**CHRISTOPHER**



### **HIGHLIGHTS**

- Upselling
- Specialty Coffee Knowledge (Espresso and Coffee)
- Friendly and Enthusiastic
- Multi-order Management
- Flexible Schedule
- Cash Handling & Credit Card Procedures
- Quick Learner
- Food & Beverage Policies
- Proficiency
- Hot and Cold Beverage Preparation
- Micros System Proficiency
- Excellent Communication Skills
- Customer Service Excellence
- Team Collaboration
- Problem-Solving
- Time Management
- Adaptability

### **EDUCATION**

Kyambogo university  
2016

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DUBAI – UAE

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### **Summary**

Experienced, customer Barista/Waiter with 4 years expertise for exceptional service. Proficiency in core operations, undergoing HR management studies. Exhibits strong leadership, driving teams to sparse targets and streamline operations. Seeking to leverage proven track record and passion for customer satisfaction to elevate organizational success and community engagement.

### **EXPERIENCE**

**Barista - 01/2021 to 04/2024**

**Jamaica Blue Fine Coffee, UAE**

- Welcome customer by assessing their coffee preferences.
- Educate customer on our coffee menu and responded to their requests.
- Sold doughnuts and coffee, detailing varieties and preparation methods.
- Demonstrate filtered coffee brewing with various gadgets.
- Prepare and sold coffee drinks, following recipes for espresso, lattes, cappuccinos, etc.
- Maintain cleanliness the coffee shop.
- Offer tailor recommendations catering to individual tests and dietary needs.

**Barista 09/2018-12/2020**

**Gloria Jean's, coffees UAE**

- Craft espresso based drinks and speciality beverages to standards.
- Operate coffee making equipment proficiently and safely.
- Upheld store policies, include hand health regulations.
- Educate customer on coffee origin
- Contribute to a welcoming atmosphere by engaging customer, creating a positive and memorable experience

### **Certificates and training**

Serve safe food handling certification, (Basic Food Hygiene B.F.H)  
Food safety permit

### **AWARDS**

Associate of quarter, for exceeding customer service goal at café javas