



SHOKHRUZ SATTAROV

Salesforce Developer

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CONTACT

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-  Rotterdam, The Netherlands
-  **English:** Fluent
Russian: Native

SKILLS

- **Developer:** Apex, LWC & Aura, SOQL/SOSL, Visualforce
- **Integration:** REST API, SOAP API, Platform Events, Data Cloud, Postman, DataDog, Event Relays to AWS.
- **Admin:** Data Loader, Security, Flows, Validation Rules, Platform basics configuration.
- **Cloud Experiences:** Sales, Service, Data, Experience
- **DevOps:** VS Code, Workbench, SFDX, Git, Terminal
- **Project:** JIRA, Confluence, Miro, DrawIO
- **Working Frameworks:** Agile Iterative, Agile Scrum, SAFe

CERTIFICATES

- App Builder
- Platform Developer I
- Platform Developer II

WORK EXPERIENCE

Shell Recharge Solutions, Netherlands 01/2023 - PRESENT Salesforce Developer

- Integrate Salesforce with AWS to communicate customer payment data with Microsoft Business Central and Adyen via Event Relay and Apex that improved billing process.
- Develop integration of logging anomalies for new billing process into DataDog from Salesforce.
- Data migration of old customer payment data to a new model of customer billing profile via Salesforce Data Cloud to and from Microsoft Azure Blob Storage to align it with Microsoft Business Central.
- Develop LWC CSV file reader, that was a part of mass update feature for car delivery dates used by an Account Management team to improve monthly operation time with company partners.
- Maintain production environment by bug fixing and keeping an org up-to-date due to Salesforce release updates.

Obvious People, Netherlands 06/2021 - 10/2022 Salesforce Consultant (Developer)

Delivering various solutions for Netherlands based clients including:

- Integration of Salesforce with TIBCO middleware via Apex to implement new B2B Asset Management process.
- Administer Service Cloud.
- Data migration via Data Loader and Microsoft Excel.
- Maintain Experience pages and customized LWCs developed for it.

Intrum Global Technologies, Latvia 06/2020 - 05/2021 Salesforce Developer

- Design and develop technical solution for KYC process via Flow and Apex.
- Provide Salesforce technical support for end users including managing reports & dashboards, various admin related activities like configuring security settings, data model updates.
- Fixing bugs in code-based processes via Apex.

EDUCATION

2016 - 2018

Riga Technical University, Latvia

- Master Degree of Engineering Science in Computer Systems (approved by IDW of Netherlands)

2013 - 2016

Riga Technical University, Latvia

- Bachelor Degree of Engineering Science in Computer Control and Computer Science

Accenture Latvia, Latvia

04 / 2018 - 06 / 2020

Salesforce Consultant (Developer)

Honoured to start a Salesforce Developer career with Telco companies based in Canada, United Kingdom, Finland and Norway. Main activities were delivering solutions by utilizing Vlocity features, but not limited to. For example deliverables included:

- Developing of Vlocity Integration Procedures.
- Fixes of user guided CPQ issues developed via Vlocity OmniScripts and Cards.
- Maintain Salesforce by code refactoring and deleting obsolete code via Apex

Last but not least, I was also teaching and mentoring new comers with the company CRM department of Salesforce branch and Salesforce Developer responsibilities.