# Shivani Sharma

## Retail & Internal Marketing Communication Manager

I hold 9 years' experience in the automobile & hotel industry. Highly skilled in developing and implementing comprehensive strategies designed to drive revenue, organizational growth and sustainability. I aim at building a career that will help me in honing my existing skills and acquiring new ones.



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Dubai, United Arab Emirates 🔾

#### WORK EXPERIENCE

## Retail & Internal Marketing Manager Daimler Financial Services India

07/2019 - Present Pune, India

Achievements/Tasks

- Responsible for development of retail marketing strategy for Mercedes-Benz Financial & BharatBenz Financial in lines with the respective brand partners.
- Supporting organization's presence in Asia pacific region with weekly articles.
- In-house creative management for brand & organization.
- Brand Social handles management & content creation.
- Driving employee engagement, by creating effective and engaging content.

### **Product Marketing Manager Greaves Cotton Limited**

04/2018 - 04/2019

Pune, India

Pune. India

Achievements/Tasks

- Development & Execution of Marketing Budget including entire ATL, BTL & Digital activities
- Relationship Management & being the interface between the company and Media, Creative, Digital & Event agencies

## Marketing Manager

Mercedes-Benz India Pvt Ltd

08/2015 - 04/2018

Achievements/Tasks

- Managing customer, dealer, media & drive events.
- Management & coordination of events with Pan India dealers at the Centre of Excellence.
- Vendor & budget management.

### **Sales Operation Executive** Zenica Cars India Pvt Ltd

09/2013 - 07/2015 Delhi, India

Achievements/Tasks

- Handling various verticals like Front Office, Customer Relations and Sales Operation
- Active participation in all brand partnerships & alliances

## Reservation Associate

Marriott International

01/2012 - 08/2013 Gurgaon, Harayana

Achievements/Tasks

- Handling reservation for hotels across the globe through mails & calls.
- Moved to In House reservations of JW Marriott, Delhi

#### SKILLS

Public Speaking **Result Oriented** Interpersonal Skills Research & Strategy Adaptability **Event Management Budget Management** Retail Management Account Management **Self Motivation** Digital & Print Media Management

Time Management

**Customer Service** 

#### PERSONAL INFORMATION

Date of Birth - 17th September, 1990

Nationality - Indian

Marital Status - Unmarried

#### **EDUCATION**

## Post Graduate Diploma in Management Welingkar Institute of Management Development & Research

10/2015 - 04/2018

Pune, India

Courses

Sales & Marketing

## Bachelor of Business Management Pune University

06/2008 - 05/2011

Pune, India

Courses

International Business

## **LANGUAGES**

Hindi English

#### **INTERESTS**

Travelling

Sports - Swimming, Bicycling & Walking

Music

Gardening

Watching Web Series