

SANTANU CHAKRABORTY

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*An established professional with nearly 16 years of experience; targeting strategic level assignments in **Quality Management & Business/Process Excellence***

Location Preference: Middle-East/South-East/Canada

Key Skills

Quality Management Systems

Process Enhancement/Improvement

Business & Operational Excellence

Strategy Planning & Execution

Budgetary & Cost Control

Auditing & Inspections

Food Safety Standards

Team Management & Leadership

Cross-functional Coordination



Profile Summary

- ⚙ Strategic Leader offering experience in **Quality Control in Food Processing (Aquaculture)**, streamlining/overcoming complex business challenges, participating in high level operational initiatives including turnaround management and reorganization while delivering results in growth, revenue and operational performance
- ⚙ Expertise in **Quality System Management** including audits and recommending & implementing corrective actions while ensuring in-process quality control and continuous improvement in process capabilities
- ⚙ Proven success in identifying improvement areas and implementing adequate measures to attain corporate goals/targets
- ⚙ Comprehensive understanding about the concepts of **Food Processing, Food Safety Standards, HACCP Regulations, Laboratory Operations and Sample Collection & Research**
- ⚙ Extensive exposure of developing, implementing and maintaining quality systems procedures in compliance with **quality standards**
- ⚙ **Certified in Best Aquaculture Practices** by Marine Product Export Development Authority
- ⚙ Distinguished capacities of motivating and leading talented professionals; expertise in building large teams that well exceed corporate expectations
- ⚙ Skilled in coping up with difficult situations in an assured & firm manner; possess a go-getter attitude along with determination & positive approach



Trainings

- ⚙ Attended:
 - HACCP Basic Training in Marine Product Export Development Authority, Kolkata
 - Quality Assurance Programmer Training at Central Inland Fisheries Technology, Veraval, Gujarat
 - HACCP Audit in Marine Product Export Development Authority in Veraval, Gujarat
 - Best Aquaculture Practices and HACCP regulation as per USFDA norms in Export Inspection Agency & USFDA



Career Timeline





Notable Accomplishments Across The Career

- Improved productivity through process KPIs by adopting simple Risk based approach and implementing CAPA
- Recognized for transforming cooperation and communication between departments, from a reactive approach to a proactive and team-oriented one that spanned across all teams engaged in full product value chain
- Ascertained the daily execution report and progress to make sure that team works within the set schedule as well as project progress, identified issues and effort/schedule deviations which resulted in effective closure
- Streamlined the set-up including linkage between requirements, test cases, execution of results and defects to establish the traceability and tracking



Work Experience

Since Jun'12 with Sea Foods Pvt. Ltd., Kolkata as Quality Control Manager

working to sister concern of Gopal Sea Food upto May'12 with SailGanga EU Exp

Aug'07 with Gopal Sea Food, Gujarat as Quality Control Manager

Aug'06-Jul'07 with Hiravaati Ice & Cold Storage Gujarat as Quality Control Technologist

Dec'04-Aug'06 with Caalcutta Sea Foods, Kolkata as Quality Control Technologist

Role across the career:

Monitoring:

- Overall functioning of **Quality Assurance Process for Aquaculture**; identifying improvement areas and implementing adequate measures to attain organizational goals/targets and improving the Food Safety Culture
- Fishing, operation of fish hatcheries and fish farms; service activities incidental to fishing
- Managing the entire gamut of **QA/QC Operations of food processing/fishes/sea food** including resolving the problems and updating the same periodically with the actions/RCA to be undertaken throughout
- Enhancing & maintaining hygiene and safety condition of seafood processors to meet the requirements
- Collecting, testing & evaluating the samples of fisheries, conducting stock assessment and developing fisheries technologies
- Conducting inspections at field, packing house, cold storage, cooling facilities** to ensure safety & quality specifications are met without deviation; planning & executing Internal Audit Program to ensure the management objectives and client requirements are met
- Establishing processes & SOPs leveraging best practices to ensure process improvements, eliminate bottlenecks, realize operational efficiencies, control cost & reduce cycle time
- Leading validation planning and manpower allocation; collaborating with external agencies & customer service department, providing training to Associates/Operators, and identifying the needs for the same
- Spearheading source inspection activities, monitoring/revising quality documentation, maintaining compliance with standards pertaining to industry and reporting internal audit information
- Conceptualizing & implementing effective techniques in bringing efficiency in operations for improving quality standards and achieving best possible cost savings
- Building risk management approach in QMS policies, strategies, procedures and practices; devising an appropriate mechanism to detect risk to products and taking expeditious for its containment
- Preparing appropriate trend analysis and annual product reviews to assess the performance of QA and update the system and control where necessary



Education

- Bachelor of Science (Fishery Hons.)** from Calcutta University, India in 2004 with 62.63%
- Higher Secondary (Science) from West Bengal Council of Higher Secondary Education in 2001 with 58.30%
- Madhyamik from West Bengal Board of Secondary Education in 1999 with 74.75%.



Personal Details

Date of Birth: 28th August 1983
Languages Known: Hindi, English & Bengali
Address: 203, Vivekananda Road, Station Road, New Barrackpore, Kolkata-700129
Passport No.: U5061828
Marital Status: Married
Driving License: Not Applicable
No. of Dependents: 2
Visa Status: Not Applicable
Nationality: Indian
Religion: Humanity