



Salman Khalid

WAITER

CONTACT

- +971523537568
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- Hor Al Anz Near Hadeer Market
Dubai

EDUCATION

intermediate in ICS 2017-2019
Govt SE Collage of Bwp

Matric 2014 - 2016
• Govt High school of excellence

LANGUAGE

- English
- Urdu

HOBBIES & INTERESTS

I like to play guitar & drawing. I volunteer for multiple community charities in my local community. I also enjoy cooking and researching traditional Turkish cooking techniques.

PROFESSIONAL SUMMARY

Dedicated waiter with 2 years of exemplary service in the food service industry. Committed to providing helpful, fast, and accurate service to patrons. Demonstrate active listening and communication skills to ensure patrons are satisfied and happy. Experience in various settings, including family restaurants, bars, cafeterias, banquets, and room service. Comfortable serving patrons of various age ranges and backgrounds. Determined team player striving to deliver the highest quality service alongside food service staff.

SKILLS

- Strong customer service skills, including assessing customer needs, adhering to quality standards, evaluating customer satisfaction, and making the proper adjustments or corrections.
- Excellent active listening skills and ability to give my complete attention to patrons during busy times.
- Demonstrated service orientation; always looking for opportunities to serve patrons and assist other employees.
- Effective at multiple point of sale software systems.
- Patient and compassionate when serving patrons, making them feel at home at the establishment in which they are eating.
- Solid background in organizing other wait staff and hosts, coordinating my responsibilities to ensure a smooth flow of service.

EXPERIENCE

Papa's Kitchen

2019-2021

- Take orders from and serve food and beverages to patrons.
- Perform consistent check-ins with patrons to ensure satisfaction and address complaints swiftly.
- Answer questions about the menu and make recommendations when appropriate or requested.
- Prepare appetizers, salads, and cold dishes.
- Assist a team of hosts and hostesses by greeting, seating, and thanking customers.
- Communicate with kitchen staff directly and via computers.

KFC

2017-2019

- Cleaned tables, removed dirty dishes, and replaced table linens.
- Replenished clean linens, glassware, silverware, and dishes.
- Supplied service staff with food.
- Served patrons with water, coffee, and condiments.
- Cleaned and polished furniture, shelves, walls, and equipment.
- Stocked refrigerators with bottled beer and wines.