|  |  |  |
| --- | --- | --- |
|  |  | RONNIE Q. ABIAD |
| Friendly and fast working barista 4years more of experience working at a busy café in Riyadh. Able to work at a fast pace and has a strong ethic, skilled in customer service coffee and inventory management.ContactPHONE:+639947288256EMAIL:Abiad683@gmail.comPERSONAL DETAILSAge:32Birthdate:04/26/1992Height:165cmWeight:68kgEDUCATIONCalatagan National High SchoolPob.1 Calatagan, Batangas 4215, PhilippinesS/Y:2006-2010SKILLS* Exceptional customer service
* Latte art
* Multi tasker
* Work well under pressure
* Inventory Management
* Cash handling
* Highly organized
 |  | WORK EXPERIENCECobee Café and Lounge BARISTAImam Saud Bin Faisal road Al Aqiq Riyad, KSA September 2021-December 2023DUTIES AND RESPONSIBILITIES* Prepare for the opening/closing of the shop.
* Open all machines such as POS system, aircon, espresso, water boiler, ice cream machine and lights.
* Daily checking of expiration of cakes and sweets
* Prepare ice cream mixture, cut lemons, mint leaves for our mojito drinks.
* Receiving and requesting milk, cakes, and other materials needed at the shop.
* Encoding quantity that we received during the delivery to the system
* Filling all receipts for easy retrieval and documentation.
* Doing daily, weekly, inventory for all the stocks.
* Making brewed coffee and syrups for cold drinks.
* Balancing cash register of sales after end of the duty.

Golden Kangaroo Specialty Coffee Shop HEAD BARISTA(all rounder)Al Rayyan District Unayzah Street Riyadh, KSASeptember 2019-September 2021DUTIES AND RESPONSIBILITIES* Prepare for the opening/closing of the shop.
* Open all machines such as POS system, aircon, espresso, water boiler, and lights.
* Daily do calibration both espresso machine and coffee grinders.
* Always taste espresso before the duty starts for the quality and consistency of coffee that we served to the customer

everyday.* Making brewed coffee and syrups for cold drinks.
* Restock supplies such as sugar, cups, lids, stirring wood to the condiments bar.
* Perform weekly inventory of stocks monitoring and ordering of all supplies needed at the café.
* Greeted customers in a friendly manner as they entered to the store and inform about daily coffee and pastry and cake specials.
* Took customer order and entered into point of sales system.
* Took coffee and other beverages order and prepared them to the customer quickly and effectively.
* Clean counter bar, espresso machine, utensils, tables and seating areas daily.
* Washes dishes cups and restocked to the bar line for continued fast service capabilities.
* Deep cleaning on both espresso machine, coffee pots and other equipment and batch brewers.
* Conducted successful cash audit at the end of the shift.
* Maintain inventory of needed stocks and replenishing coffee beans supply maintaining pastries and cookies for coffee bar.
* Work closely with the café owner to solve problem and handle customer concerns.

  |
|  |  |  |