

Princess Domingo

ESL Teacher

princessdomingo89_ssc@indeedemail.com

+971568421757

To perform an array, share my knowledge and skills in customer service. To deal a good relationship that can help the company grow in the organization, which will be, benefited both parties concern.

Work Experience

ESL Teacher

Kindergarten

May 2017 to January 2019

EOSL (English Online Seat Leasing) Philippines

- A Passion for Early Childhood Education
- Patience and a Sense of Humor
- Creativity
- Communication Skills
- Flexibility
- Understanding Diversity

Customer Services Representative

Time Warner Cable NYC-TOP PERFORMER

July 2015 to March 2017

- Convergys Philippines (BASED in US) Certification of Time Warner Cable NYC-TOP PERFORMER
- Trouble shooting
 - Helping the customer to fix their technical issues
 - Promoting the Products
 - Improve productivity and drive sales
 - Analyze business performance and make recommendations for improvements
 - Plan appropriately to ensure excellent customer service and company profitability
 - Take appropriate action despite multiple demands, shifting priorities and rapid change
 - Build good relationship and effectively delegate the task

Customer Service Representative

Teleperformance Philippines

April 2014 to June 2015

- Customer Service Representative
- Booking flights- EXPEDIA account
- Receiving Incoming Calls
- Providing a good Services to the customer

Receptionist

L Fisher Hotel Philippines

January 2012 to January 2013

- Point of Contact of the company handles flow of the people through business matter
- Responsible for providing outstanding customer service, building individual and vendor line
- sales
- Establishing and maintaining customer relationships and working effectively
- Maintain a consistent high level of customer service by developing excellent customer relationship

Service Crew

October 2010 to December 2011

DELIFRANCE Ayala Avenue, Makati, Philippines

- Superior communication skills•
- A good work ethic•
- Patience•
- The Ability to be relatable•
- Compassionate•
- Experience in dealing with the public•
- Knowledge of the product•
- Work well with others•

Education

Bachelor of Science in Hospitality Management-BSHM in Hospitality Management-BSHM

University of Saint La Salle Philippines
2008

Skills

Excel (Less than 1 year), MS Office (Less than 1 year), Office Management (Less than 1 year), Word (Less than 1 year)

Additional Information

Expertise

- Computer Literate-MS Office, Word Excel and Power Point•
- Office Management system•
- Communication and Social Skills•
- Hotel and Restaurant Management•
- • Booking Reservation•
- Food Handling/Food Preparation•