

Nisha Karki

Cashier, waitress & Barista - 71 cafe

Abu Dhabi, AE

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Looking for a challenging and rewarding position which will fully utilize my acquired skill ability knowledge, linguistic skills and education with organization offering opportunities.

CASHIER - WAITRESS - BARISTA - SALE REPRESENTATIVE

Work Experience

Cashier, waitress & Barista

71 cafe - Abu Dhabi, AE

August 2018 to Present

UAE.

As a Waitress and Barista I was responsible for taking orders and serving food and beverages to guests. My important roles in guest satisfaction ensure that the customers are enjoying their meals. Part of my work as barista was to Prepare or serve hot or cold beverages, such as coffee, espresso drinks, blended coffees, or teas.

My responsibility were as follows:

- Prepare or serve hot or cold beverages, such as coffee, espresso drinks, blended coffees, or teas.
- Clean or sanitize work areas, utensils, or equipment.
- Clean service or seating areas.
- Check temperatures of freezers, refrigerators, or heating equipment to ensure proper functioning.
- Describe menu items to customers or suggest products that might appeal to them.
- Order, receive, or stock supplies or retail products.
- Provide customers with product details, such as coffee blend or preparation descriptions.
- Receive and process customer payments.
- Always strive towards best customer satisfaction
- Greet customers and present menus
- Make suggestions based on their preferences
- Arrange table settings, keep tables clean and tidy at all times, check products for quality.
- Cooperate and communicate with all serving and kitchen staff

Cashier

Noor Al Falak Supermarket

July 2017 to July 2018

Sharjah, UAE.

My role was to effectively complete procedures involving receiving, marking, and checking in merchandise and Process transactions quickly and efficiently - Maintain friendly and cordial relationship with the customers by greeting them and assisting them with all relevant issues.

My responsibility were as follows:

- Greeted customers and determined their specific needs by following up.
- Maintained an accurate cash draw per shift.
- Pack customer purchases in an organized fashion
- Effectively utilized resources to successfully complete projects.
- Organized shelves and displays.

Sales representative

Namaste Shopping centre Pvt Ltd

February 2015 to April 2017

Nepal.

As a sales representative, I was responsible for dealing with customers, answering queries, selling goods, handling payments and making sure that the goods are attractively displayed.

My responsibility were as follows:

- Present, promote, and sell products/services using sales skills to existing and prospective customers.
- Perform cost-benefit and needs analysis of existing/potential customers to meet their needs
- Establish, develop and maintain positive business and customer relationships
- Reach out to customer leads through cold calling
- Expedite the resolution of customer problems and complaints to maximize satisfaction
- Achieve agreed upon sales targets and outcomes within schedule
- Keep abreast of best practices and promotional trends
- Continuously improve through feedback

Skills

customer service (Less than 1 year), Etiquette (Less than 1 year), Patience (Less than 1 year), RECEPTIONIST (Less than 1 year), RETAIL SALES (Less than 1 year)

Additional Information

SLC from National Institutes of Open Schools 2015

Basic in computer applications and Ms Office 2015

Knowledge of POS -

SKILLS

- ◆ Agile working ◆ Basic Math
- ◆ Time Management ◆ Telephone Etiquette
- ◆ Interpersonal Communication ◆ Excellent customer service
- ◆ Helpful, polite ◆ Patience, acting skills
- ◆ Costumer focused ◆ Attentiveness
- ◆ Clear communication skills ◆ Good communicator
- ◆ Good team player ◆ Managing stock levels