



Naseem Abdullrahman

Nationality: Dutch **Address:** Ras Al Khaimah, United Arab Emirates
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Objective

To utilize my flexibility, reliability, and strong time management skills in a professional setting. I am an enthusiastic, self-motivated, and responsible individual known for my dedication and hard work. I excel as a team player and can adapt effectively to challenging situations.



Education

2014
Ras Al Khaimah, UAE

● **Bachelor of Science - Marketing and Business Management**
Global Mission University



Work Experience

06/2021 – present
Abu Dhabi, UAE

● **Customer Service Representative**
Abu Dhabi Islamic Bank

Duties and Responsibilities:

- Establish, maintain, and strengthen customer relationships through efficient and accurate banking transactions.
- Open and close accounts to support the goals and objectives of the bank.
- Handle account balances, interest rates, and fees.
- Assist customers in protecting their accounts by reviewing suspicious activity.
- Reverse transactions and reissue compromised debit and credit cards as necessary.

10/2019 – 2021
Netherlands

● **Logistics Officer**
Martins Logistics

Duties and Responsibilities:

- Coordinate, plan, and implement daily project activities across multiple teams.
- Develop functional and technical documentation for applications.
- Strategically design warehouses and distribution centers to optimize operations and capacity efficiency.

11/2015 – 09/2019
The Hague, Netherlands

● **Logistics Officer**
PostNL

Duties and Responsibilities:

- Coordinate, plan, and implement project activities daily, ensuring effective collaboration across teams.
- Develop functional and technical documentation for applications, outlining their intended functionality and technical requirements.
- Strategically plan and design warehouses and distribution centers to optimize efficiency in both operations and capacity utilization.

2011 – 2015
UAE

● **Digital Photo Specialist**
Albayan Newspaper

Duties and Responsibilities:

- Review image content and identify necessary adjustments.
- Perform color correction and merchandise matching to ensure accurate representation.
- Conduct cosmetic retouching, cropping, and final file output.
- Organize and maintain files in an organized manner.
- Assist in maintaining a shot list and tracking seasonal assets.
- Support the photography process and ensure error-free imagery.



Strengths

Creative thinking Self Motivated Flexible/Adaptable Communication Organizational Leading



Personal Skills

- Strong verbal and written communication skills for effective idea conveyance, relationship building, and negotiation.
- Critical and strategic thinking to analyze market trends, identify opportunities, and develop effective strategies.
- Proficiency in market data analysis, market research, and interpreting business metrics for informed decision-making.
- Ability to think creatively and generate innovative ideas for marketing campaigns, product development, and problem-solving.
- Strong leadership skills to inspire teams, delegate tasks, and manage projects and resources effectively.



Technical Skills

- Social Media.
- Microsoft Office.
- Adobe Illustrator.
- Adobe Photoshop.
- Resource Planning.
- Project Management.



Languages

- **Arabic:** native.
- **English:** advanced.
- **Dutch:** very good.



References

- Available upon request