# MUSHAHID ISLAM ACCA

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"Having more than 3.5 years of experience working as a Sr. Functional Consultant of Microsoft Dynamics 365 F&O and AX 2012, in BS (Business Solutions), a business unit of PwC. I have been assigned to various clients to provide functional assistance for Microsoft Dynamics AX 2012 and D365 F&O Implementations. I have had the opportunity of implementing Dynamics 365 F&O in service industry, pharmaceutical industry and distribution industry.

While working as Functional Consultant, I am applying my skills in specializing in Human Resource and Payroll, Finance and Supply Chain Management.

Being a Functional Consultant I have been asked to manage projects and also perform Functional Lead duties.

## EXPERIENCE

24<sup>th</sup> April 2021 – Present

**SR. FUNCTIONAL CONSULTANT, A. F. FERGUSON & CO**. (A MEMBER FIRM OF THE PWC NETWORK)

As a Functional Consultant for Microsoft Dynamics 365 F&O and AX 2012, my role(s) and responsibilities are as follows:

- Obtaining knowledge of the recipient's / beneficiary's Business Processes.
- Mapping the Client's business scenarios on Microsoft Dynamics 365 F&O (the ERP System) and building up input fields in the like manner.
- Acting as a communication channel between the client and Technical Consultants for interpreting the needs of the clients.
- Coordinating with Technical Consultants for any development and customization requirements, including user and / or reporting requirements.
- Obtaining an in-depth understanding the systems and controls in place.
- Contemplating the database access hierarchies and setting up User Access Rights requirements in co-ordination with Technical Consultants.
- Convincing the client management as well as the end-users to adopt the best practices.
- Conducting end-user trainings on the ERP System with a Change Management perspective.
- Facilitating User Acceptance Testing in co-ordination with end-users.

#### Projects Undertaken

While working as a Functional Consultant for Microsoft Dynamics AX at A.F. Ferguson & Co. Following are the implementation and support projects that I have carried out:

#### 1. Aga Khan Education Services Pakistan:

• Implementation and Support Microsoft Dynamics 365 Finance and operations.

#### 2. HighQ Pharma:

- Played a key role in the successful upgrade of Microsoft Dynamics 365 Finance and Operations.
- 3. Aga Khan Health Service Tajikistan:

- Implementation and Support of Microsoft Dynamics 365 Finance and Operations.
- 4. Cedar Private Limited:
  - Implementation of Microsoft Dynamics 365 Finance and Operations.
- 5. ChildLife Foundation:
  - Implementation of Microsoft Dynamics 365 Finance and Operations.
- 6. Aga Khan Health Service Pakistan:
  - Provided Support of Microsoft Dynamics 365 HR and Finance modules.
- 7. S. Abdullah Home:
  - Provided Support of Microsoft Dynamics 365 Finance.
- 8. Uniferoz:
  - Provided Support of AX 2012.

## **IMPLEMETATION OF IFRS 16 LEASE ERP:**

- 1. "Implementation of IFRS 16 lease ERP at TOTAL PARCO Pakistan.".
- 2. "Led the successful implementation of IFRS 16 lease ERP at Habib Metro Bank."

# **EDUCATION**

MARCH 2021

ACCA ASSOCIATION OF CHARTERED CERTIFIED ACCOUNTANTS

JUNE 2016

INTERMEDIATE, BOARD OF INTERMEDIATE EDUCATION

MAY 2014 MATRICULATION, BOARD OF SECONDARY EDUCATION

## **CERTIFICATION:**

JUNE 2024

- EXAM MB-310: MICROSOFT DYNAMICS 365 FINANCE
- FUNCTIONAL CONSULTANT

## SKILLS

## **PROFESSIONAL SKILLS**

- Microsoft Dynamics AX ERP System
- Product Lifecycle Management
- Requirements Gathering
- Business Process Analysis
- Business Process Mapping

- Gap Analysis
- Solution Design
- User Training
- Documentation Creation