

mukasa musa

Abu Dhabi

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Have not really had a bad experience working in UAE the only challenge is arabic language but atleast am fluent in English and iam really interested in working with proffessionals.

Work Experience

Call centre agent

Star corporations - Abu Dhabi

March 2018 to February 2019

Answering incoming calls and responding to customer emails.

Sell products and place customer orders in computer syatems.

Route calls to appropriate resources.

Upsell priducts and services.

Host

3rd Avenue bar and cafe - Abu Dhabi

March 2017 to January 2018

Welcoming and greeting guests as they enter.

Respinging to complaints and helping to resolve them.

Engaging with guests to ensure they are happy with the services.

Customer service

Hysteria bar and cafe - Abu Dhabi

February 2016 to February 2017

Welcomed guests and checked their id's to ensure they are eligible to access the club.

Controlled access of customers in and out of the club.

Broke up fights between customers and ensured all customers have a good time inside the club.

Security Officer

Al jaber coin - Abu Dhabi

February 2014 to August 2016

Controlled access of cars and people entering in and going out of the premises.

Sales representative

Quality chemicals - Kampala-Uganda

January 2009 to June 2014

Education

Cisco certificate

makerere university

Skills

computer literate

Certifications/Licenses

Cisco

January 2007 to Present

Cisco certified network associate.