

Mohamed Kamal Taha Ibrahim



Objective

Looking for a challenging career opportunity In a well-established organization to improve my knowledge, skills and Utilize my previous work experience, hospitality background and interpersonal skills.

Personal Data

- **Date of birth:** 9of April, 1985
- **Address:** Dubai, Alrigga.
- **Mobile:** 0563845997
- **E-mail:** mohamedkamalhalaby@gmail.com

Education

- May, 2007 Bachelor's Degree faculty of physical education

Language Skills:

- **Arabic:** Mother tongue
- **English:** good

Experience :

sales man at united group Company for mobile phone (1/2012 - 6/2018)

Duties

- ⌘ Insuring the store in high standard in daily bases
- ⌘ Reading and replaying the emails
- ⌘ Insuring the daily target achievement
- ⌘ Following up if some fast moving items in the store
- ⌘ providing excellent customer service to push them to buy and come back next time
- ⌘ build good relation with customer to keep Them loyal to our brand

salesman at elhassan foods (4/2008 till 11/2011)

- Going around the cities to find new customers to make deals.
- Do my best to persuade customers to take products of our company.
- Giving the customers more facilities which we can to make deals to achieve the target.
- Make up sale to push the customers buy more from our product.
- Work additional time to find more customers.
- At end of the month we visit our customers to collect the money as company process.
- Giving our customers some gifts for the one who make grand deal.

Courses and Training:

- Excellent computer user skills.
- Sales Skills
- Supervisor Skills
- E-Mail Etiquette
- Behavior Attitude
- Guest Satisfaction
- Handling Guest Complains
- Using Switchboa

Computer & Operating Systems Knowledge:

- Excellent user of Windows XP, Windows 7 and Windows8
- Excellent user of internet and web applications
- Very good user of Outlook Express