



# MARON AGUILAR

Senior BHS Control Room Supervisor

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Doha Qatar

Qatar Driving License

## PROFILE

With a solid foundation in the hospitality industry, where I excelled in client relationship & sales management, I have transitioned to the airport industry mainly "Baggage Handling System". Over the past three years, I have gained extensive experience specializing in Baggage Handling Systems & operations mainly in Individual Crisbag Carrier Tote System (ICS) & Tilt Tray Sorter. As a Control Room Supervisor, I oversee operations and maintenance and had participated as control room lead during Commissioning, NOTP, ROTP, and ORAT trials on the project time and ensure performance targets are met through close collaboration. I am also a strategic expert in data analysis, adept at developing contingency plans, managing risks, and fostering successful stakeholder relationships.

## EDUCATION

**Bachelor of Science in Hospitality Management**  
**Negros Oriental State University**  
**2004 - 2008**

## ACHIEVEMENTS

- Employee of the Year 2021 – Beumer Group
- 30th Marriott Awards of Excellence Nominee
- Associate of the Year – Marriott International
- Golden Circle Achiever & Hotel Overall Sales
- Essential Skills for Manager & Supervisors
- Beumer Learn (Courses) & Cybersecurity Trainings

## SKILLS

- Leadership & Continuous Improvement
- BG Fusion GUI, SAC, SCADA, Maintenance
- HLC & Logic Controls
- Customer Relations
- Airport Operations & Maintenance
- Baggage Handling System
- Project Management

## REFERENCES

Steven Feeley

Baggage Operations Director

Vanderlande – King Abdulaziz International Airport Jeddah

[Feeleysteven@gmail.com](mailto:Feeleysteven@gmail.com)

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## WORK EXPERIENCE

**Senior BHS Control Room Supervisor – Beumer Group**  
**RTBF | Passenger Terminal Complex - Hamad International Airport**  
**(ICS) Individual Carrier Tote System | Sorter Tilt Tray System**  
**Doha, Qatar | July 2022 – Present | Operations & Maintenance**

- Focus on system performance and operational decision providing insight to the client in our daily operations.
- Strategic planning and developing a plan, SOP's, OWI, KPI's, system improvements and performance standard to ensure effective and efficient delivery of baggage operations.
- Shift leader on our daily operations including control room operators, field operations team, maintenance, and electrical team.
- Successfully implemented baggage handling processes for FIFA Football World Cup 2022 and service delivery on world's number 1 airport.
- Develop, motivates, engage, and lead a group of diverse operational associates including control room operators, MES, maintenance team, jam runners and field operations team.
- Work closely with HIA client to deliver our goal to be the best airport in the world.

**BHS Control Room Lead – Beumer Group**  
**Remote Transfer Baggage Facility - Hamad International Airport**  
**(ICS) Crisbag Individual Carrier Tote System**  
**Doha, Qatar | Nov 2021 – June 2022 | Operations & Maintenance**

- Leading "Remote Transfer Baggage Facility" (Hamad International Airport) with Individual Carrier Tote & Crisbag system with 10,030 Early Bag Storage Facility and one of the most advance baggage handling systems in the world assisting commissioning team and primary communication for the role of control room and ensure highest standard is met for the delivery of the project and it's completion on time.
- Expert in tote system, HLC, system diversions, managing people, BG3D, video wall & Kibana data analyzation.
- Control room lead on operations & project participation in level 6–5–4–3–2–1 commissioning testing on site NOTP, ROTP & ORAT trials for RTBF (ICS) Crisbag facility with Robotic Miniloader (Cristore system with 10,300 Early Bag Storage). Working closely with all stakeholders prior to the World Cup 2022.

**Al Messila, A Luxury Collection Resorts & Spa (Doha, Qatar)**  
**Assistant Sales Manager | Feb 2019 – October 2021**

**Doha Marriott Hotel (Doha, Qatar)**  
**Sales & Mktg Coordinator | Sales Executive**  
**Sept 2016 - Jan 2019**

**Jeddah Marriott Hotel (Jeddah, Saudi Arabia)**  
**Sales Coordinator**  
**Feb 2014 - Aug 2016**