

Holder of a UAE Drivers' License

## JOY THIVIANANDAN

## **HUMAN RESOURCES**

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DOB 12-01-1997

#### **WORK EXPERIENCE**

### HR & Admin Officer

Network Intelligent Payment Solutions, Abu Dhabi, UAE Jan 2019 - Nov 2019

Worked for a mid-sized payment solutions company in a highly challenging and learning work environment with a staff strength of 160 employees. Sole HR Officer whose responsibilities included:

- Employee recruitment and retention
- Onboarding including Induction Presentation, Employee Orientation and Offboarding
- Scheduling and conducting Interviews
- Preparing Staff Warning and Termination Letters
- Liaising with the PRO for Labour Related Processes including Job Offers, Labour Contracts and Visa processes
- Knowledge in Payroll System, Staff Leaves as per Labour
- Fair understanding of UAE Labour Laws

#### Internship

Abu Dhabi Commercial Bank, August 2017 (6 weeks)

Tasks carried out included:

- Assisted in a project that required Elearning courses to be assigned to the different departments within ADCB
- Attended a staff update meeting and an onboarding session
- Assisted with stamping and writing up experience and salary certificates
- Was part of an induction training that was conducted for new employees at ADCB

## Student Learning Assistant,

Middlesex University, Dubai April 2017 - April 2018

> Tutored students in Statistical Package for the Social Sciences (SPSS)

#### **EDUCATION**

- BSc (Hons) in Psychology with Human Resource Management (Upper Second Class) Middlesex University, Dubai
- General Certificate of Education (Advanced Level)

# **STRENGTHS** Integrity

>	Teamwork		
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>	Interpersonal		
	Communication		

>	<b>Employee Relations</b>	
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## **LANGUAGES**

- English
- Tamil
- Sinhala

## **ACHIEVEMENTS**

- Highest Score in English Language A at the **Edexcel International GCSE Examination**
- Grade 5 Practical & Theory in Piano Associated Board of The Royal Schools Of Music (ABRSM) London