IRFAN V P
DESKTOP SUPPORT ENGINEER

PROFILE

- April 04,1991
  Married
- 0551663637
- irfancvd@gmail.com
- Abu Hail, DUBAI

ABOUT ME

In the quest of challenging assignments to deal with as a Desktop Support Engineer, where I can bring my skill sets, knowledge, and experience to effective use and contribute towards organizational growth by effectively monitoring and managing the IT systems and networks.

EDUCATION

KANNUR UNIVERSITY
B TECH in Computer Science
Percentage - 60%
2015 April

BOARD OF TECHNICAL EXAMINATION, KERALA
Diploma in computer science
Percentage - 64%
2011 March

PLUS TWO - SCIENCE
Percentage - 74%
2008 March

CERTIFICATION

Course complete certificate for
– Introduction to Oracle 12c-SQL
– Certification in Fundamentals of Digital Marketing

EXPERIENCE

Desktop Support Engineer
Freelancer
2021 May

NexIT GLOBAL, QATAR
IT Executive
2020 Mar - 2021 Apr
– Instilling and configuring computer hardware, software, systems, network, printers and scanners.
– Maintaining computer systems, CCTV networks, active directory, telephone system (AVAYA) etc.
– Providing technical support across the company
– Providing basic support and backup monitoring in server
– IT Inventory management and document controlling

WATER LEAF THRISSUR, KERALA
System Administrator
2019 Aug - 2020 Jan
– Hardware and Software Support.
– Database Monitoring and Backup Support.
– All Technical support for End Users.
– Technical training for new employees.
– Installation and troubleshooting of various local and network printers and Desktops.
– Providing technical support to all users in the firm.
– Responsible for all IT management in the firm.
– Support and managing various tool
– CCTV configuration and monitoring.
– Semantic Antivirus server configuration.

MRCMPU LTD, MILMA, KANNUR DIARY, KERALA
System Supervisor
2015 Apr - 2019 Aug
– Responsible for all IT management in the firm.
– Backup Support of database (MySQL, Oracle).
– Technical training for new employees.
– Installation and troubleshooting of various local and network printers and Desktops.
– Managing User account and computer account with its policy and profiles.
– Providing technical support to all users in the firm -Sharing, Securing and accessing files and folders.
– Installation and maintains of handheld billing machines.
– CCTV configuration and monitoring.
– Antivirus server configuration.

SKILLS

– Ability to Provide Technical support.
– Ability to work with Active directory and DHCP
– Ability to provide technical training and demo section to new employees.
– CCTV Configuration and monitoring Antivirus server configuration
– Basic Knowledge of server backup operations
– IT Inventory management and document controlling

VISA STATUS

Type: Visit VISA
Validity: 14-11-2022

Known Languages
English
Malayalam

PERSONAL INTERESTS

Browsing Internet
Travelling
Reading

ASSETS

- Interpersonal and communication skills
- Time management.
- Analytical skills and ability to make quick decisions well organized.
- Hard Working, and sincere,
- Goal-oriented,
- Highly motivated