Ghazi Mergani Ahmed Ali

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Personal Data

Birthday: July 16, 1987
Nationality: Sudanese
Marital status: Married
Address: Saudi Arabia /Riyadh
Status: Transferable Iqama

Education

-**Master's** Degree in Information Technology, University of Al Neelain (Khartoum, Sudan) 2015.
Degree of award: **V. Good**
-**B.Sc. (Honor)** in Computer and Electronic System Engineering, University of Science and Technology (Khartoum, Sudan) 2009
Degree of award: **Second class /First division**

Work Experience

ALsroh ALthakeh Co (Dec2021 – Present)
King Saud University (Project Common First Year)
Computer Engineer:
 -Design and implement Microsoft Products such as Active Directory, Exchange, SQL .
 -Implement, Migrate and support Microsoft Office 365 services
 - Implementation of VMware & Hyper-V virtualization platforms
-Perform Hardware and software trouble Shooting
-Perform Hardware support and maintenance

- Nama pipes co.ltd - Sudan (oct2014 – jul2021)
IT ADMINISTRATOR
- Monitoring and maintaining networks and servers.
- Upgrading, installing, and configuring new hardware and software to meet company objectives.
- Implementing security protocols and procedures to prevent potential threats.
- Creating user accounts and performing access control.
- Performing diagnostic tests and debugging procedures to optimize computer systems.

AL-Neelain Bank - Sudan (jul2010- sep2014)
COMPUTER ENGINEERING
- Maintenance of computer hardware and software.
- Maintenance of computer networks.
- Train computer users.
- Provide technical assistance and support for incoming queries and issues related to computer systems, software, and hardware.
- Respond to email messages for customers seeking help.
- Install, modify, and repair computer hardware and software.
- Resolve technical problems with Local Area Networks (LAN), Wide Area Networks (WAN), and other systems.
- Install computer peripherals for users. Design and develop a website.
- Troubleshoot send and Receive emails in outlook.

Training sessions and courses
-Course in Oracle Developer (100 Hours)
-Course in java Programming (40 Hours)

Skills

Computer:
- Troubleshooting
- Technical Support
- Data Base administration
- Web developing
- Cctv admin
- Programming language Java, Php ,Html ,Scc ,Java script

Language
- Fluent in English
- Fluent Arabic
- Chinese (intermediate)