

ASIF HUSSIAN

Dubai-United Arab Emirates

Cell: (971) 58 9165950

Email: asif.hussain0027@gmail.com

VISIT VISA

I have achieved many goals in my carrier in the Customer Services. I am interested in spending my professional horizons by seeking new challenges in the area of Customer Services and support. While reviewing the enclosed resume have 10 years and 03 months of hands-on experience in Customer Services. One of my greatest strengths is sustaining a highly productive and efficient workplace. I achieve this by streamlining, operating implementing professional development seminars, and establishing a good rapport with both clients and co-workers.

EMPLOYMENT HISTORY;

Security System Operator,

June 2013 to Oct 2020

IFA Hotels & Resorts Dubai-UAE

- Follow company and department safety and security policies and procedures to ensure a clean, safe, and secure environment.
- Maintain awareness of undesirable persons on property premises.
- Notify manager/supervisor, local police, or other appropriate individuals in the event of accidents, attacks, or other incidents.
- Provide supervisory guidance and support to all security personnel within the security department.
- Keeping administrative records up to date and complete.
- Investigate, review and follow up on all incidents, loss & accident reports.
- Too effectively resolve guest related conflicts and accordingly communicate to Security Manager.
- Responsible for the life safety policies and procedures as dictated by local civil defense.
- Report all serious criminal offences, demonstrates delicate and tract full handling of criminal offences.
- Conduct colleague's evacuation drills.
- Responding quickly to any incidents or security breaches.
- Implementing operational policies and procedures.

Security Officer,

May 2010 to May 2013

Securitas UAE LLC Dubai

- Screen Monitoring, Tape/Media management
- Incident reports/ Maintaining log books
- Access control, key control, message answering
- Command and control of the shift
- Briefing an deployment of the entire security staff
- Reports writing and escalation
- Carrying out the investigations.
- Protect property from theft or damages
- Receive, identify and control the access of client personnel, visitors and contractors
- Maintain lost and found items log book
- Patrols assigned areas on foot, suspicious activity or persons or safety/ fire hazards
- Responds to alarms and dispatched calls
- Assistance to the police, ambulance or Fire services
- Maintaining DOB, details of patrol, visitors and contractors

EDUCATIONAL QUALIFICATION

- **SEP 1992** SSC
Board of Punjab

- **AUG 1995**
Board of Punjab

HSC

PROFESSIONAL TRAINING AND COURSES

- Microsoft Office
- Certificate in Computer Application & Microsoft office from Pakistan.
- **(Security System Operator) CCTV** Course from Dubai Police Academy Dubai UAE.
- Basic Security Training course from First Security Group in Dubai UAE.
- Security Officer Training course from Dubai Police Academy in Dubai UAE.

PERSONAL INFORMATION

Date of Birth:	27th September 1977
Marital Status:	Married
Nationality:	Pakistani
Language:	English, Urdu, Punjabi and Hindi.
Passport No:	DV6894864

REFERENCE

Available on Request.