



MUHAMMED SHAMEEL

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CAREER OBJECTIVE

Pursue my career with an organization of repute where my skills and pursue knowledge can be maximum.

AREAS of INTEREST

- Sales
- Store managing

CAREER GRAPH

- SULTHAN GAMBARI LTD. SAUDI ARABIA (2016 to 2018)

Superior

Key Responsibilities :

- Good organizational skills
- Good problem-solving skills
- Good leadership skills
- Able to priorities tasks and adapt to changing work demands.
- Able to work as part a team.
- Able to project a professional manner at all times
- Able to stay in difficult situations
- Interested in working with people
- Friendly, helpful and patients
- Able to assist guests with a limited understanding of english

➤ SWIGGY PVT LTD BANGLORE (JAN – 2019 to JUL 2021)

Customer Service Representative

Key Responsibilities :

- Collected customer feedback and made process changes to exceed customer satisfaction goals.
- Developed effective relationships with all call center departments through clear communication.
- Built customer loyalty by placing follow up call for customer who reported product issues.
- Able to stay calm when confronted with angry customers and defuse tense situations.

CHARACTER PROFILE

Confident, Hardworking, dedicated self-motivated, Strong sense of responsibility & ability to work under pressure

Team oriented co-operative and supportive with Colleagues.

EDUCATION QUALIFICATION

Batchelor of Architecture (B - Arch) Kannur University - 2014

COMPUTER SKILLS

Excel

MS Office

Knowledge in using internet related application

PERSONAL DETAILS

- Date of birth : 30/08/1991
- Sex : Male
- Nationality : Indian
- Religion : Muslim
- Visa status : Visit (Transferable)
- Passport No : V4342618
- Marital status : Married
- Languages : English, Arabic, Hindi, Malayalam, Kannada