



Kannan K

Contact

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Thuruthel Revathy Nivas,
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Visit Visa Expire on 03/05/2021

Additional Skills

- Team work and leadership skills.
- Superb customer care skills.
- Concern resolutions.
- Meeting sales goal.
- Negotiation.
- Adaptability.
- Effective listening.
- Desicion making.
- Coaching and mentoring.
- Quality asurance.
- After sales support.

Professional Summary

Multi-talented Guest Experience Manager with 9 years of experience boosting sales and increasing profits by motivating staff and assisting customers. Result driven focus on monitoring staff member performance and offering advice on effective sales methods. Successful and receiving complex issues by working closely with employees and customers.

Work Experience

01/03/2019-31/12/2020

Kairali Ford,Muvattupuzha

- GUEST EXPERIENCE MANAGER
- Preparing Audit work of FGE.
- Discover training needs and provide coaching to team.
- Ensure the customer satisfaction in entire sales process.
- Team handling.
- Recognize high Performance and reward accomplishments.

06/06/2018-28/02/2019

Indus NEXA, Muvattupuzha

- SENIOR RELATIONSHIP MANAGER
- Monitoring team, ensure them to achieve target.
- preparing target report daily/weekly/Monthly.
- Delegate task and set deadlines.
- Review with Enquiry booking Retail.

06/05/2013-31/05/2018

Kairali Ford,Muvattupuzha

- TEAM LEADER
- Handling a test drive center.
- Suggest and organize team building activities.
- Set a clear team Goals.
- Motivate Team Members.

06/08/2011-05/05/2013

E.V.M HONDA, Muvattupuzha

- SALES CONSULTANT
- Organizing the sales visit.
- Demonstration and presentation.
- Planning and executing industrial activities.

Education

December-2013

College of Applied Science,Thodupuzha.

- BSc.Electronics with Computer Hardware.

March 2008

Thurbiyath Trust Higher Secondary school, Muvattupuzha

- Biology Science

March 2006

Govt.Model High Secondary School, Muvattupuzha

- S.S.L.C

Languages

English — B2

hindi — B1

Malayalam — C1

References

Available only upon request.