

## FASHNA MARIYAM

"Saithali Veedu" Behind kinassery mini stadium

Thottummaram, P.O Pokunnu

7559853879 | fashnamariyam@gmail.com



### PERSONAL DETAILS

Date of Birth : 12/12/1996

Marital Status : Single

Nationality : Indian

### LANGUAGE

English - Speak, Write, Read

Hindi - Speak, Write, Read

Malayalam - Speak, Write, Read

Arabic - Read, Write

Tamil - Speak

### SKILLS

Communication Skill

Leadership Quality

Decision Making

Time Management

Hard Working

Dedication and Sincerity

### INTERESTS

Travelling

Music

Dancing

Reading

Interact with people

### OBJECTIVE

Organized and skilled customer support executive with skills in responding to customer queries and clearing their doubts on various issues related to the services offered. Seeking a position in renowned organization where by I can leverage my ability to convert prospects, customer correspondence, problem solving and reporting and documentation while contributing to my growth.

### EXPERIENCE

#### Alhind Tours & Travels Pvt Ltd, Calicut

Customer Care Executive April 2018 - October 2019

#### Dream Souq

Customer Care Team Leader October 2019 - October 2020

#### Under Construction

Product Manager October 2020 - Till Date

### EDUCATION

Govt.Ganapath Model Higher Secondary School 2013  
SSLC

MMVHSS Parappil 2015  
+2 Commerce with Computer Application

MESFGM Women's College Nadakkavu 2018  
BA English Literature

### DECLARATION

I here by declare the above mentioned details are correct to the best of my knowledge and belief.