



Curriculum Vitae



MONTASER M. AL-SHAER

Dubai , UAE

Mobile #0567957435

Email: montaser.shaer@hotmail.com

PROFILE

Over 10 years of sustained experience distributed in both Technical Consultancy and Sales & Account Management experience. My Technical Consultancy experience was in Network Security Design, Development and Operation functions in the Information Security industry with special skills and hands-on experience in network design, implementation, and troubleshooting. On the other hand, my sales experience is in selling All-in one IT Solutions in Cabling, Routing and Switching, IP Telephony, Security, Mobility and Computer Systems.

A hardworking, highly energetic, and dedicated team player, who analyzes and solves complex problems, meets all deadlines and eager to learn and share knowledge with peers.

I had the chance to be exposed to large customer base, while adopting different technologies and working with variety of processes and people. During this period, I gathered extensive experience in Designing, Presenting and Deploying complex implementations in Information Security Projects.

Focus on Network and Information Security Services which includes Security Awareness and training, Compliance management, Policy development, Access control, SMART Authorization, Biometrics, Identity and Authorization Management and Total secure systems integration services.

SUMMARY OF QUALIFICATIONS

Experience as a technical instructor. Skills include:

- PMP (Project Manager Professional)
- Cloud Computing (Citrix XenDesktop, Microsoft Hyperv, Vmware)
- Security+

- SSCP (Systems Security Certified Practitioner)
- MCSE/ Security
- CIWSP
- CIWSA
- Cisco Sales Expert

WORK EXPERIENCE

Falcons Soft , ALMouwasat Affiliate
2013-Present

A.H ALSayyed & Sons Group
2009-2012

Versatile Solutions (Versos), S. A.
2005-2009

Position
IT Tech Support, PMP
SSCP, Security+, MCSE/S, CCNA/S, BCSP, CIWSP, CIWSA

Academic Qualifications
B. SC. Degree from University Of Jordan, 2004
Amman – Jordan
G.PA:3.25 Out of 4.0
Division: Computer Information Systems –KASIT-

Professional Industry Qualifications
Project Management Professional-PMP
Systems Security Certified Practitioner-SSCP
Microsoft Certified System Engineer/Security-MCSE/S
Cisco Certified Network Associate Security-CCNA Security
Security+
BindView Certified Security Professional – BCSP
Certified Internet Webmaster Security Professional – CIWSP
Certified Internet Webmaster Security Analyst– CIWSA
Cisco Sales Expert

EMPLOYMENT SUMMARY

Falcons Soft , ALMouwasat Affiliate
Technical Support

October 2012 to Present

Perform trouble-shooting functions and resolve customer issues

Installation & Configuration Back end database , Oracle 11 g standard and Oracle 11g express

Licensing ERP apps

Delivery of ERP apps along with POS device peripherals (Cash drawer, POS machine, Thermal Receipt Printer, Barcode Printer)

Dealt with Posifilix POS

Dealt with Argox, Zebra label printer

Dealt with Argox , Bioxon Thermal RECEIPT PRINTER

Documentation of manuals handed over to customer

Training and knowledge transfer session after delivery to customers

Company Portfolio Brief:-

Falcon Info is a dedicated company for developing and marketing Software Industry. Our company is accountable for developing customized ERPs. Falcon Info offers full fledged of development of tailored software and consultancy services.

FalconInfo provides fullfledged of services covering business fields, through a team of consultants, programmers and staff whom possessing expertise and efficiency . These services involves of site surveys and deployment of softwares for Banks,Factories and different sectors.

A.H Sayyed & Sons for Trade

January 2009 to September2012

Position:-IT Manager (All branches :Riyadh, Dammam, jeddah , Khamis Mushait & Workshop)

- Meet with managers to discuss system requirements, specifications, costs and timelines
- From Day One (God be praised), I initiated and provide initiatives for developing company IT infrastructure, policies, procedures.
- Employ project management techniques to close tasks ahead of schedule
- Administer ERP Sinmar, Scrubs, serving accounting, sales and inventory departments. Sinmar uses SQL as Back end DBMS.
- On daily basis, do synch of all data to get consistent , accurate picture of data.
- Follow up with vendors, deploy releases patches and related software.
- Develop design & Data Entry with respect to website.
- Deploy Outlook and email across all 5 branches (premises).
- Dealt with administration and facilitating access to Samsung IP cameras all across our branches.
- operate and administer computer and telecommunications software, networks and information system
- Control the computer systems budgets and expenditures
- Troubleshoot hardware, software and network operating system
- Be familiar with all hardware and software

- Be familiar with network operating system
- Provide orientation to new users of existing technology
- Train staff about potential uses of existing technology
- Train staff about new and potential use
- Provide individual training and support on request
- Provide recommendations about accessing information and support
- Maintain current and accurate inventory of technology hardware, software and resources

Company Portfolio Brief:-

A.H. Al Sayyed & Sons Trading Company, was established, as S.J.C company in Riyadh City, Kingdom of Saudi Arabia in 1423 HJ (2003 AD), to replace AL Sadaqa Trading Corp. and its Branches, which had been established in 1390 HJ (1970 AD) and continued work uninterruptedly - until it was changed to the current status under the name of A.H.Al Sayyed & Sons Trading Company- in wholesale and retail trade of Diesel Fuel Injection Pump's Spare Parts, Equipment, Accessories and Maintenance along with Diesel Fuel Injection Pumps Test Benches (HARTRIDGE)

Versatile Solutions (VERSOS)

Position:-Technical Consultant

January 2005 to September 2008, Saudi Arabia

- Under this designation, I act as security awareness technical expert; work on agreeing on developing plans and migrations for NCB Security Awareness Project
- Whilst liaising with customers, providing them with plans and design documentation. In addition, I am called to troubleshoot Learning Management Server issues as they arise and suggest remedial action along with pro-active means of preventing repeat occurrences.
- The LMS was relying on SQL server 2000 and currently SQL2005 to maintain user info, their profiles, and their access to courses and other related services.
- Under this designation, I act as Identity Management Technical Engineer to support our PSTN-SSO team for implementation projects and troubleshooting problems.
- I work as the key specialist in communication with project manager to acquire the design layout of the solution.
- Taking into account, provide full technical documentation details. The application is using Oracle as the DBMS to keep & maintain user information. Part of solution also was to employ SSL Box from Juniper to encrypt traffic based on security policies.
- Attended customer meetings and present new technology/solution as high level presentation and discuss technical technology solution/details.
- Under this designation, I act as Technical Site Engineer to support our SRAS (Secure Remote Access Solution) team for implementation projects and troubleshooting problems.

- Part of my responsibilities includes visiting Exchange Sites. Mainly, I was consulted to do site surveys of major and important Exchange sites.
- After finishing form doing site surveys, the client was informed about any issues found on site and rectifies them accordingly.
- Dealing with recognized vendors in Out o f band secure communication like CDI, we were able to confirm success in selection that pilot environment is adequate.
- Start visiting sites and Installing Production UniGuard Modems.

Company Portfolio Brief:-

Versos (Versatile Solutions Ltd.), is a specialized leading solution provider for the needs of business infrastructure management in the Middle East region, it provides an expanding range of Information Technology & Information Security management solutions and services, supported by well built partnerships and alliances with world-class leading solution providers for delivering quality services to its clientele.

CAREER DEVELOPMENT TRAININGS

1. Security Awareness Training for OCCAM from Easyi. Manamah, Bahrain
2. Computer Associate Identity Management Suite. Riyadh, Saudi Arabia.
3. Computer Associate Pre Sales Training for all Cross CA products Suite. Riyadh, Saudi Arabia.
4. RSA Pre Sales Training overview for all RSA and EMC products.
5. Evidian Identity and Access Management. Riyadh, Saudi Arabia.
6. Administration of win2000 servers networks” at Engineering Training Center in Amman(Jordan).
7. ”MCSE”Elective Requirement (Security, ISA Server2000 AND ISA Server2004 & Exchange Server2003) at Engineering Training Center in Amman (Jordan).
8. Cisco training for Cisco Certified Network Associate (CCNA). Riyadh, Saudi Arabia.
9. Oracle "Forms and Reports" at AL-Madinah AL-Munawarh Training Centre, Amman, Jordan.
10. Course (Networking”) at University Of Jordan.
11. Citrix Presentation Server . Riyadh, Saudi Arabia.

PERSONAL INFORMATION

- Name : Montaser Al Shaer
- Nationality : Egyptian
- Date of Birth : 10 March 1983, Riyadh, Saudi Arabia
- Civil Status : Single
- Languages : Arabic, English