



# Maram Kamal

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## Summary

- A highly motivated and creative person seeking a marketing internship. Possessing a strong foundation in marketing principles, Eager to apply classroom knowledge and contribute to real-world projects while gaining practical experience in a dynamic marketing environment. A quick learner with excellent communication and teamwork skills.

## Experience

- **Tabby** 1-8-2023 - 1-9-2024  
Customer support
  - Provided exceptional customer service to a diverse clientele through various channels (phone, email, chat).
  - Resolved customer inquiries and complaints efficiently and effectively, ensuring high levels of customer satisfaction.
  - Maintained accurate records of customer interactions and resolved issues in a timely manner.
  - Contributed to a positive and supportive team environment.
- **Orcas** 20-10-2024 - 1-2-2025  
Telesales
  - Successfully generated leads and closed sales through outbound calling campaigns.
  - Consistently exceeded sales targets and maintained a high conversion rate.
  - Developed and maintained strong relationships with clients.
  - Proactively identified and addressed customer needs.

## Skills

- Communication skills
- Teamwork
- Problem solving skills
- Process improvement
- Analytical skills
- Software proficiency
- Time management and organization
- Presentation skills
- Fast learner

## Education

- **Cairo university** 2022  
Bachelor degree in law
- **Orman language school** 2018

## Languages

- Arabic - Native
- English - Fluent