

**CONTACT ME AT**

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**SKILLS SUMMARY**

Microsoft Office

PMS Opera

Hits online payroll system

ACE and Adaco

Micros POS Symphony

Oyasis online payroll system

**AWARDS RECEIVED**

Certified Interviewer by

Marriott

Operation Innovation Green

belt

Completed service culture

training

Deparment trainner

Pre opening of IRD lobby

lounge

Complete TWG tea training

Complete Talisker whiskey

training

**PINTOO**



**ASSISTANT MANAGER (on tourist visa)**

**PERSONAL PROFILE**

Food and Beverage professional with nearly 10 years plus experience in F&B operations, Handling two outlet operation with management, guest services and team management. Proficient in menu planning, operations management and maintain all hygiene requirements in the departments. An innovative, people oriented leader with entrepreneurial initiative and vision who drives revenues and manages rapid growth profitability.

**WORK EXPERIENCE**

**Assistant Manager**

Sheraton MOE, Dubai | Dec 2017 - Apr 2020

Conduct day-to-day operations within the department, along with the VIP lounge in the mall



Monitor expenses, inventory and drive revenue to outlets

Responsible front of house daily operation managing cost, hygiene etc



**Food & Beverage Supervisor (Outlet In charge)**

Hilton world wide RAK UAE | Sep 2016 - Jan 2017

Focus on delighting customers to achieve scores in guest satisfaction



Associate training, development of SOP and submission of all daily paper work to concern department





**Food & Beverage Supervisor (Pre-opening)**

St. Regis Doha | Mar 2012 - Jan 2016

Managed the pre-opening of in room dinning and Bar Associate recruitment and development of other Administrative work, including all department SOP and brand standards



**Bartender**

The Leela Palace Kempinski India | Jan - 2010 - Jan 2012

**EDUCATIONAL HISTORY**

**B.SC. Hotel Management, catering Technology & Tourism**

Subhas Bose Institute of Hotel Management, Kolkata