

## AMANDEEP SINGH

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U.P India

 linkedin.com/in/amandeep-singh

## SKILLS AND COMPETENCIES

Personalized Customer Service

Emergency care and procedure

First Aid Intervention

Stress Tolerance

Team Player

Professionalism

## EDUCATION

**HSC**  
CBSE Board, India 2002

**SSC**  
CBSE Board, India 2000

## TRAININGS

Flight safety

First Aid and AED

Airbus 320 family

Boeing 777 family

Introduction of wine

## PERSONAL INFO

Age - 36

Height – 5’11

Nationality – Indian

Passport Number- R 5307378

UAE Driving license - 2448467

## OBJECTIVE

Personal and people-oriented Flight Attendant with 14+years of experience in in-flight operations and procedure while providing excellent customer service to passenger, Proven ability to provide exceptional organizational and relationship-building capabilities. Adept at safety, health and sanitation standard with practical knowledge in aviation. Equipped with first-aid and medical emergency skills to respond to inflight emergencies and security concern.

## WORKEXPERIENCE

### FLIGHT ATTENDANT - ETIHAD AIRWAYS, UAE

March 2014 – Dec, 2020

- Explain the use of safety equipment to passenger to ensure compliance with federal regulation during flight.
- Interact with patrons and attend to the needs and request of all travellers, prioritizing safety in all flights.
- Informed First and Business class clients about best beverages-pairing decisions based on taste and meal menu.
- Resolve passenger conflict during flights, including issues with disorderly travellers and medical emergencies
- Handled emergencies according to procedure.

### INFLIGHT MANAGER - GO AIRWAYS, INDIA

July 2012 - March 2014.

- Identify, document and analyze cabin maintenance issues and promptly report to the Pilot-in-command.
- Collaborating with colleagues to plan tasks and ensure sales activities were completed on time during short and long domestic flights.
- Maintained a hospitable environment for passengers at all times.

### FLIGHT ATTENDANT - QATAR AIRWAYS, QATAR

June 2007 – May 2011.

- Welcoming the Passengers on- board and directing them to their seats.
- Performed pre-flight, through-flight and post-flight inspection of the aircraft's emergency, cabin and galley equipment. Ensured the aircraft's interior was clean at all times.
- Assisted during onboard emergencies by providing CPR and basic first aid while maintain a calm composure.

### FLIGHT ATTENDANT - SAHARA AIRLINE, INDIA

June 2005- June 2007.

- Attendant pre-flight briefings to discuss flight details
- Demonstrated use of safety and emergency equipment on aboard.

## ACHIEVEMENTS

- Flown over 5,000 hours long-haul flights in different airline.
- Received thanks and appreciation from Guests on multiple occasions.
- Meet people from different cultures, learned and adopted good habits from them, to make myself a better human being.

## LANGUAGES

English	Hindi
Punjabi	Urdu

## INTEREST & HOBBIES

Cooking	Meditation
Travelling	Photography