






MOHAMED FAZLOON RAHMAN MOHAMED ALTHAF

RAS-AL-KHAIMAH, UAE

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ABOUT ME

I am passionate about my work. Because I love what I do, I have a steady source of motivation that drives me to do my best. In my last job, this passion led me to challenge myself daily and learn new skills that helped me to do better work. Promote products and services to clients and negotiate contracts with the aim of maximising profits. And I am a fast learner.

PERSONAL DETAILS

Date of birth
17.05.2001

Nationality
SRI LANKAN

Visa status
VISIT VISA

Marital status
SINGLE

LANGUAGES



HOBBIES

PHOTOGRAPHY, READING ,
TRAVELLING , COOKING.

REFERENCE

APPLE MALL PRIVATE LIMITED
E: infoapplemall43@gmail.com

WORK EXPERIENCE

APPLE MALL
PRIVATE LIMITED
COLOMBO
Dec 2018 - Aug 2019

CUSTOMER CARE LEADS

- Training new customer service team members.
- Monitoring average call length and overall team volume.
- Creating reports for the director of customer services.
- Listening to individual calls to ensure quality.
- Leading performance reviews for team members.
- Resolving escalated customer issues.

APPLE MALL
PRIVATE LIMITED
COLOMBO
Aug 2019 - Feb 2022

SENIOR SALES EXECUTIVE

- Industry knowledge.
- Client relationships.
- Customer-focus.
- Product knowledge.
- Problem solving.
- Mentoring and coaching.
- Leadership.
- Business computing.

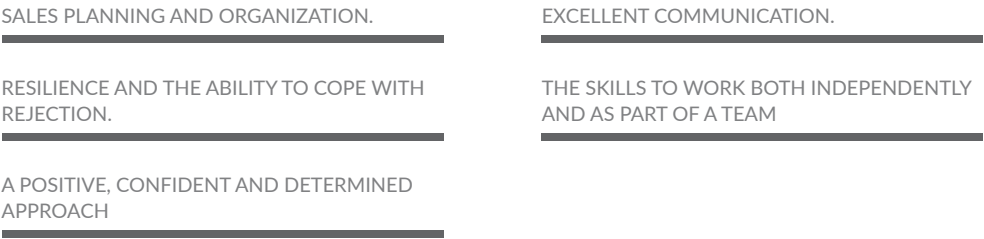
EDUCATION

DILSHAATH
COLLEGE
COLOMBO
2018

General Certificate Of Education

Ordinary Level 2018

SKILLS



EXTRA-CURRICULAR ACTIVITIES

DILSHAATH
COLLEGE
COLOMBO
Jan 2017 - Feb 2022

- Organizing School Functions
- School Captain Of The Sports Society
- Participated In Debate & Quiz
- Participated In School Association