



MOHD FAHEEM KHAN

Date of birth: 31/05/1992 | **Nationality:** Indian | **Gender:** Male |

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Mau,uttar pardesh, Mohammdabad, 276403, Mau Mohammdabad, India

About me:

Working in a challenging environment where I can use my effective customer service skill to bring about growth of restaurant clientele. I am also open to new challenges which is an important component of my career and I feel that I am ready to develop further professionally by taking up a new exciting role.

● WORK EXPERIENCE

30/09/2021 – CURRENT – Andaman nikobar , India

CAPTAIN – ADAHVASHA SPA & RESORT

Always thank and give fond farewell to guests conveying anticipation for their next visit.

Assist guest with table reservation

Assist guest while seating.Ensure guest are serviced within specified time.Has a good knowledge of menu and presentation standards.Able to answer any questions regarding menu and assist with menu selections.Able to anticipate any unexpected guest need and reacts promptly and tactfully.Always applies service techniques correctly at all times, and serving Food & Beverage items with enthusiasm.Serve food course and beverages to guests.Set tables according to type of event and service standards.Record transaction / orders in Point of Sales systems at the time of order.

15/10/2017 – 31/12/2020 – Riyadh , Saudi Arabia

CAPTAIN – ALL-JAZZERA INTERNATIONAL RST.COM ITALIAN

Serve food courses and beverages to guests. Set tables according to type of event and service standards. Record transaction / orders in Point of Sales systems at the time of order. Communicate with the kitchen regarding any menu questions, the length of wait and product availability.

07/02/2016 – 15/01/2017 – Muscat, Oman

WAITER – HOT STAR

Provide excellent customer services.

Always strive towards best customer satisfaction.Greet customers and present menus.Make suggestions based on their preferences.Take and serve food/drinks orders.Up-sell when appropriate.

Arrange table settings.

13/07/2013 – 22/08/2015 – Riyadh, Saudi Arabia

SERVER – KUDU

Able to prepare all Food and beverage mise-en-place duties prior to service.

Able to provide a warm welcome and fond farewell to the guests.Greet guests according to the standards to ensure superior service.Anticipate guest needs, ascertain satisfaction, and respond urgently and appropriately to guest concerns and requests.Possess good knowledge of a different kind of silverware.

● EDUCATION AND TRAINING

22/06/2009 – 22/06/2011 – Mau,uttar pardesh, Mohammdabad, Mau Mohammdabad, India
POST SECONDARY HIGH SCHOOL – Sawami viveka nand hss high school

Upbasicrduparisad.gov.in

01/01/2021 – 24/03/2021 – Muhammadabad , Mohammdabad, Mau , India
HOTEL MANAGEMENT DIPLOMA – Eroupean open university

EroupeanAcademy.com

01/01/2021 – 24/03/2021 – Mau,uttar pardesh, Mohammdabad, Mau Mohammdabad, India
FOOD & BEVERAGE SERVICES DIPLOMA – Eroupean open university

[EroupeanAcademy. Com](http://EroupeanAcademy.Com)

01/03/2021 – 24/03/2021 – Mau,uttar pardesh, Mohammdabad, Mau Mohammdabad, India
ENGLISH PROFICIENCY TEST CERTIFICATES – British Council

BritishCouncil.com

● LANGUAGE SKILLS

Mother tongue(s): **HINDI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	C2	B2	B2	B2
ARABIC	A2		A2	A1	A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

Problems solving | Innovative | Team work | Creativity | Organizational and planning skills |
Responsibility | Critical thinking | Motivated