

NISHAD PM

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CAREER OBJECTIVE

Seeking a career in your prestigious organization where my talents and skills can be applied and work as an efficient team member to contribute for the development of the organization. I am active, self-motivated and a fast learner with the ability to work in any environment offered by the organization having good team player characteristic with constant urge to refine my skill set. I enjoy taking new responsibilities and going an extra mile

EDUCATION

Diploma in Airport Management & Customer care (DAMCC)

Avalon Academy,
Bangalore India

Bachelor of Business Management

SIMS, Mangalore
University 2010

SKILLS

Communication skill
Problem solving
Time management
Good team player

DRIVING LICENSE

Valid UAE Driving
License
No:2712650

LANGUAGES

English
Hindi
Arabic
Malayalam

PERSONAL DETAILS

Address

Abu Dhabi, UAE
Date of birth: 17-06-1989
Marital Status : Married
Nationality: Indian
Passport No: P1274188

WORK EXPERIENCE

MERCHANDISER

**M.H Enterprises LLC,
Abu Dhabi, UAE**

April 2021 – Till Date

- Handel's a store's inventory levels and product displays.
- Submitting warehouse inventory reports.
- Clearing unwanted products from displays and monitoring the sales performances of products.
- Planning and implementing Range/Assortment plan and products, including development of the right product in line with the overall plan and objectives.
- Designing and implementing Pricing Strategy of the products based on sales and customer demand
- Established the new product segment which gave the sales fillip and boost to the top line

CUSTOMER SERVICE AGENT

(SPECIAL HANDLING)

**QATAR AVIATION SERVICES (QAS)
DOHA, QATAR**

AUGUST 2016 – OCTOBER 2017

- Taking care of people with special needs, and unaccompanied children. Calming and reassuring nervous passengers.
- Managing the Premium Customer (IO, VIP, First Class) expectation and apply the best practices to satisfy it, such as planning and taking care of their travel journey in and outside the station of Qatar and fulfill all special needs and requests.
- Make sure to follow up accordingly with them and get their feedback.
- Dealing with passenger enquiries about flight departures and arrivals.
- Checking in passengers and giving seat numbers, Providing boarding passes and luggage labels.

DOCUMET CONTROLLER CUM SUPERVISOR

**LOF CONSTRUCTIONS
KERALA, INDIA**

DEC 2017- DEC 2020

- Supervising, coordinating and scheduling the daily activities of labors.
- Dealing with sub-contractors for managing workflows.
- Coordinating with other departments for proper documentation.
- Controlling company and project documentation.
- Analyzing accounts and auditing financial information.