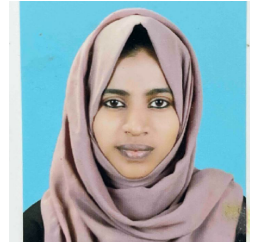


NASREEN NASER

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📍 Sharjah UAE



Objective

Dynamic, forward-looking team player with a sound understanding in business administration looking for better opportunities to utilize my technical skills and provide a professional service to customers by applying and honing my knowledge and working in a challenging and motivating working environment.

Experience

	EVM Nissan Automobiles Pvt. Ltd
<i>June 2016 - Jan 2018</i>	Customer Relations Manager
	Delivery Coordination
	Seeking Delivery Customer feedback and status updating.
	To make sure customers are satisfied with the luxury we promise.
	To coordinate with department heads and clarify the complaints that has been registered.
	Closing customer concern
	Conducting product training for sales consultants
	Assisting CRE in all the actions and coordinating the department for smooth running.

Education

<i>2016</i>	Anna University Master Of Business Administration
<i>2014</i>	Calicut University B. Com
<i>2011</i>	Rani Public School Plus Two
<i>2009</i>	Rani Public School SSLC

Projects

A Study on Effectiveness of Welfare measures and employee retention of ULCCS

Uralungal Labour Contract Cooperative Society Ltd (ULCCS), Vadakara.

A study on EVM Automobiles Pvt.Ltd, Calicut.

EVM Nissan Pvt.Ltd, Calicut, Kerala

Technological innovation and product diversification adopted in EVM Nissan, Calicut. Kerala (Six Month)

EVM Nissan Automobiles Pvt. Ltd, Calicut.

Strengths

■ Strong logical and analytical skills. ■ Detail-oriented and striven for perfection. ■ Capability to work in a group environment. ■ Strong and quick acquiring of new technologies.

Paper Presentations And Workshops

INDUSTRY VISIT

- Bharani hydraulics India Pvt.Ltd, Coimbatore.
- one day Industrial Visit Undergone Tex Valley, Erode.

PAPER PRESENTATIONS

- Presented a paper on topic "E-TAILING THE NEW MANTRA OF MODERN RETAILER'S SUCCESS" in the international conference on "INNOVATIVE RESEARCH TECHNIQUES IN MANAGEMENT, AERONAUTICAL, MECHANICAL AND ELECTRICAL SYSTEMS" Organised by Kalaingar Karunanidhi Institute of Technology, Coimbatore.
- Participated for project expo on topic "MAKE IN INDIA" in the 3 days Technical open house project Expo NOVA 2K'15 at jay shriram group of institutiin , Tirupur.
- Participated in "PICASSO"- the outbound leadership and eco awareness program on Thirumurthy Hills.
- Participated in three days "Entrepreneurship Awarness Camp" conducted by Entrepreneurship Development Cell at Jay Shriram Group of Institution, Tirupur

Skills

- Effective Communication ■ Time Management ■ Emotional Intelligence ■ Project Management
- Administrative skills ■ Customer Service skills

Language

- English ■ Malayalam ■ Tamil

Personal Details

Date of Birth : 11/11/1993

Marital Status : Married

Nationality : Indian

sex : Female