



Adil Saddique

Store Supervisor
Global Corp Group

Contact Details:

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Address: Al Muwaihat, Ajman, UAE.

D.O.B: 26/Jan/1996

Marital Status: Single

Skills Summary:

- F&B Management
- Staff training and skills management
- Restaurant Management
- QSR Management
- Multi budget unit management and cost
- Analysis monitoring and coaching
- Customer handling experience
- Management skills
- Microsoft Office
- Leadership
- Customer Service
- Team Building

Personal Profile:

A competent professional with more than 4+ years' experience in the areas of Hotel/ Hospitality, F&B operations, kitchen management, in hotel and service industry.

Work Experience:

Store Supervisor (Northern Region of UAE)

Al Pasha Gourmet -10 Oct 2019- Till Present

- Operate, Control and supervise high volume outlet and virtual brands (Pasta and Wrap, Healthy and Delicious, Pasta Milano) and their entire front and back of the house operations by improving all controllable costs thereby maximizing financial performance, productivity, efficiency and profitability.
- Developing and implementing procedures, control systems for maintaining hygiene and quality standards:
- Accountable for effectively training, motivating and leading the team to provide the highest standards of food quality, excellent guest service, customer experience and satisfaction.

Cashier and Runner

Burger and Juice Cafe Abu Dhabi (Dec 2018- 08 Oct 2019)

The Nishat Hotel

Served as an Order Taker from April 2018 to 18th Oct 2018.

Customer Representative AgentHRSG Consulting (19 Ju 2017- November 2017)

- Served British Council Pakistan customer care.

1. Handling the Customer's Queries regarding the Examination/Post Examination Services over the calls/Emails.
2. Providing the Information regarding the UK Education being offered by the British Council.
3. Handling the Customer's Complaints efficiently over the calls/Emails.
4. Sending the Credentials of Exams i.e., Venue Letters, Statement of Entries.
5. Calling the Invigilators for the Training/Invigilation for their ass Examination/Venues.

Job Objective:

Assignment in catering operations/ F&B Management/ Customer service with a high growth-oriented organization in the hospitality industry.

Languages:

English, Urdu, Hindi, Punjabi.

IT Skills:

Well versed with windows XP, MS- Excel and internet applications. Trained in NSD and sapaad.

Acknowledgement:

I hereby declare that all the information given above is true and correct to the best of my knowledge.

Educational Back Ground:

- BACHELOR (B.A) University OF The Punjab (2017)
- INTERMEDIATE (F.Sc. pre-Eng.) BISE Lahore (2014)
- MATRICULATION BISE Lahore (2012)

Professional Certificates:

- Completed 2 years of English access Micro-scholarship program from US Embassy Islamabad in 2012.
- Essential Food Safety Training Certificate (Certificate reference No E202012-1560).