



Priya D'souza

Dubai , UAE

Ph no. :0588425762

priyajohnsondsouza@gmail.com

Visa status : Visit visa

Visa validity : 22 May 2022

OBJECTIVES

To excel in a suitable position by working in a challenging and competitive environment by applying my educational intellectual and personal skill. I assure to uphold your quality of standards policy and procedures.

SKILLS

- Willingness to acquire knowledge on new technologies to solve quality problems.
- Able to work independently, self-directed and solutions-oriented.
- Effective communication skill and excellent interpersonal skills.
- Ability to take leadership.

TECHNICAL SKILLS

MS word
MS power point
MS excel MS
MS access
Adobe Page Maker
Corel Draw
Adobe Photoshop
Outlook

HOBBIES

- Fishing
- Gardening
- Singing

WORK HISTORY

Worked as “Sales Executive & Customer Service Representative” at Du Telecom Dubai from March 4th 2017 to November 31st 2020.

- Direct interaction with the customer.
- Providing information about the product and service.
- Solving customer problem effectively.
- Achieving the targets on or before the given time.

Worked as “Associate Sales” at Pearson Indian Education Private Limited, Bangalore from July 6th 2015 to September 4th 2016. ·Direct interaction with the customer through chat process.

- Clear explanation is given to the customer about the process.
- Solving customer problem effectively.
- Converting the chat into a sale.
- Achieving the targets on or before the given time.

EDUCATIONAL BACKGROUND

- Graduated in Bachelor of Computer Application (BCA) with distinction at Alva’s College, Mangalore University (2012-2015).
- Secondary high school at St. Raymond’s college, Mangalore University (2010-2012)
- High School, Our lady of Pompeii English medium school, Karnataka Board-2010.

ACHIEVEMENTS

- Hosted Master of ceremony (MC) for various cultural events organized in school and college.
- Received many prizes in singing, dancing, sports and speech competition in school and college.
- Received Bright Spot Award for highest sales at Pearson Indian Education Pvt.Ltd, Bangalore.