# James Benny

Jamesbenny178@gmail.com

+917715938486



#### **Personal Details**

Address Flat No. 433, East hill Apartment, West hill, P.O- Calicut Kerala

Date of Birth 13/08/1995

Gender Male

Nationality India

Marital Status Unmarried

Language Know English, Hindi, Malayalam

#### Career Objectives

To work with Willingness, Sincerity, Honesty and Dedication for Betterment of the Organization as well as Personal Growth. Also to enhance skills and knowledge by not shouldering responsibility but also leading the organization to its goal.

#### Skills and Qualities

- Adaptability -I can quickly accumulate to new environments and are open to new processes and technologies.
- Multi-Tasking Ability to handle multiple tasks with competing priorities
- Customer Service I'm dedicated to meeting the expectations of both internal stakeholders and external client.

# Educational Qualifications

COURSE	COLLEGE	Percentage /CGPA	YEAR OF PASSING
SSLC	Little Daffodils School (CBSE), Kozhikode	86%	2012
Higher Secondary	MSS Public School Of Mavilikkadavu Calicut KL	75%	2014
B.sc In Hospitality And Hotel Administration	IHM Calicut	80%	2017
MBA in Hospitality and Hotel Administration	KAMS – Kerala (Bharathiar University)		Pursuing

## **EXPERIENCE**

Operational Supervisor / Bill Coordinator (Starting from August 2020 - Present)	Central Agencies ( Pharmaceutical Distribution Company )		
Dec 2019 to July 2020	Taj Wellington Mews, Mumbai		
Operational Supervisor	*Inspection of guest arrival rooms based of the LQA *smooth running of shifts *attending guest calls *handling of guest complaints		
Jul 2017 to Dec 2019	Trident Bandra Kurla (Oberoi resorts and hotels )		
Accommodation Attendant	*Servicing of guestrooms as per LQA standards *completing guest requests on time *handling minibar operations for 6 months		

### Reference

Sandeep Sangle

Deputy Housekeeper Taj Hotels And Resorts

919819693040 Sandeep.sangle@tajhotels.com

Ajit Poojari

Executive Housekeeper Trident Bandra Kurla

8779194677

### **DECLARATION**

I HEREBY DECLARE THAT ALL THE INFORMATION FURNISHED ABOVE ARE TRUE TO THE BEST OF MY KNOWLEDGE.