

# Rachna Gupta

## Full Stack Developer

Full Stack developer with industry experience building websites and web applications. Specialized in JavaScript with the knowledge to leverage React and backend using Java and mongoDB.

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## WORK EXPERIENCE

### Developer TCS

09/2019 - Present

#### Tasks

- Developed single page application for CitiBank Production Management to provide the graphical study on incidents raised by CitiBank application users along with Root Cause and Sector wise segregation of Incidents, further making it easy for the Production Management to recognize the improvement areas.
- Optimised Citibank Project's senior approval process for any job override request from Triage Leads which requires submitting the form with minimal details and processed it through Java, JSP, Ajax, JSON and jQuery providing a unique REQ ID to the users to track approval or reason of rejection of the request.
- Implemented Excel like functionalities in a page providing user the Bar-graph/Pie-Chart representation of the data in the particular column user drags on the drop area.
- Mockups into HTML5, CSS3, JSP, Javascript, React, Ajax and JSON.

### IT Support Specialist TCS

09/2018 - 09/2019

#### Tasks

- Clearly understand the end to end flow which Citibank production support involves and a file processing between host and vendor follows that helps in drawing a network to reach the cause and fix of the issue.
- Analysing NDM/Event/Application logs to investigate file transfer failure, errors on servers, services executing on Application servers to prepare the file fetching data from DB.
- Copy/move/backup files at destination locations(Unix server) along with checking file size and word count using unix commands.
- Experience with SQL querying (Oracle/Microsoft SQL) to provide, update or delete data as per user request or check import file status or logs to identify root cause for user complain against some auto service not running fine or application showing error.
- Actively participated in the CoB drill activity for 5 applications and ensured the rollback and sanity were done successfully.
- Work with IT management and the client to ensure effective communication of solutions development requirements, project status and provide timely escalation of issues to ensure project objectives are met.

## EDUCATION

### Bachelor of Technology Techno India, Salt Lake, Kolkata

07/2014 - 06/2018

8.63

#### Courses

- Electronics and Instrumentation Engineering

## SKILLS

JavaScript

React

Java

HTML5

CSS3

noSQL(mongoDB)

SQL

## ADDITIONAL SKILLS

C++, Unix, Python(Basic), Node.js(Basic)

## ACHIEVEMENTS AND CERTIFICATIONS

2 times consecutive winner in Make a Bot Competition organised by EDGE 2014, 15

Certifications:

Java Web Development Under The Hood  
(03/2021 - Present)

udemy

Responsive Web-Design Essentials-  
HTML5, CSS3, BooStrap

udemy

Python

DataCamp

## LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

## HOBBIES

Playing Chess

Badminton

Listening Songs

Swimming

Writing Poems