



ASHIK P S

CUSTOMER SERVICE EXECUTIVE

EXECUTIVE SUMMARY

I have completed my IATA Passenger Ground Service and IATA Travel and Tourism Consultant training course at Patriot Aviation College, Kerala(India).I have technical profile in Computer reservation system Amadeus and Galileo. I am well aware of the responsibilities and duties of such a position.

MY ACHIEVEMENTS

- Computer Reservation System(CRS) - Amadeus & Galileo
- certified Tour Operations (CTO)- TISS(Tata institute of science)

HOW TO CONTACT ME

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PERSONAL DETAILS

Visit Visa entry : 24/10/2021
Expiry date visa : 31/01/2022
Passport no : N0691663
Issue date : 08/07/2015
Expiry date : 07/07/2025
country : Indian
Age : 25 (23/05/1996)
Sex : Male
Marital status. : Single

STRENGTH

★ Hard-working

Complete projects before time,does more than required

★ Team-worker

Work effectively in a team, respect, listen to and encourage team members

★ Problem solving

Analyse problems to find causes,find possible solutions

RELEVANT EXPERIENCE

TICKETING STAFF- HAYATH TOURS & TRAVELS (01 APR 2019 TO 16 OCT 2021)

Reporting to : Operation Manager

- * International and Domestic Airline Reservation & Ticketing (Galileo).
- * Monitor Airline Confirmations, and Reissues.
- * Providing Cost Saving Options for ticketing and perfect seat grabbing.
- * Spear heading MIS band monthly Reviews.
- * Global Immigration Documentation and Execution.
- * Processed passport Application & visa

TICKETING STAFF- ZAFAR HOLIDAYS (01 OCT 2018 TO 31 MAR 2019)

Reporting to: operation Manager

- * International and Domestic Airline Reservation & ticketing (Amadues).
- * Processed Passport Application & Visa

EDUCATIONAL QUALIFICATIONS

- * Integrated diploma in airport management , Patriot Aviation College
- * B.com - sarovaram college ,Mk University

PROFESSIONAL QUALIFICATIONS

- * Basic Air Fare & ticketing
- * IATA Travel & Tourism Consultant
- * IATA Passenger Ground Service Awareness About (DGR)
- * Amadeus
- * Galileo
- * Ms office

LANGUAGES

- * English - proficient



- * Arabic - Intermediate



- * Hindi - Intermediate



- * Malayalam - Native



- * Tamil - proficient

