

DEEPAK VK

Sharjah ,al nahda ,al rawda tower#
808Mob :+971522060363
Email id :deepaknvm@gmail.com



Infosys
Public Services

CAREER GRAPH

Organization	Designation	Duration
Winter cool Services & CCTV	Computer Operator/ Office Adm. CCTV INSTALLATION	2015-2016
Infosys	System administrator	2017-2018
Carrefour Hypermarket, Dubai	Sales supervisor	2015-2017

WORK BACKGROUND

Infosys

Key Responsibilities

- Install and configure software and hardware.
- Manage network servers and technology tools.
- Set up accounts and workstations.
- Monitor performance and maintain systems according to requirements.
- Troubleshoot issues and outages.
- Ensure security through access controls, backups and firewalls.

Carrefour Hypermarket Dubai ***Sales Supervisor***

Assistance for the full staff and providing full team support. Also involved in the day to day-to-day running of the Hypermarket

Key Responsibilities

- Welcome Customer
- Understand customer need and support them
- Involved in day to day duties of the hypermarket.
- Supervise sales representative and assist
- Receive and report on all sales leads
- Train new sales representative
- Meet all sales quotas
- Excellent Communication skill between customers and sales team
- Providing excellent service to ensure satisfaction
- Assist with customer for requirement
- For full-service in hypermarket, having a friendly, reliable, and dedicated staff of servers is key.

- Customers are more likely to return and become loyal to once they have been welcomed and treated well all staff.

Winter cool Services ,Malappuram
Computer operator come Office admin

- Computer maintenance
- Respond to programming issues and main server issues
- Answering calls

PROFESSIONAL & ACADEMIC CREDENTIALS

Diploma in computer network Admin, Polytechnic Tirur, India
Higher Secondary NMHSS Thirunavaya , Malappuram

Other Qualification

3.MCSE 4.RHCE 5.A+ 6.N+ 7.MS Office 1. CCNA 2. MCSA

ADDITIONAL SKILLS

- * **Strong organizational, administrative & Team Management.**
- * **Computer skills.**
- * **Good Mathematical skills.**
- * **Excellent working knowledge of all Microsoft Office packages.**

PERSONAL MINUTIAE

Date of Birth: 27-10-1992
 Languages Known: English, Hindi, Tamil& Malayalam
 Marital status : Single

All information noted above is true to the best of my knowledge and belief.

DEEPAK .VK
 Sharjah

