

ABUBAKER MAHMOUD

PROGRAMMER & DEVELOPER & FINANCIAL ADVISOR &
ACCOUNTANT & DATA ANALYTICS & FINTECH & CTO & MANAGEMENT
ANALYST



United Arab Emirates



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EDUCATION

MASTER OF BUSINESS ADMINISTRATION (M.B.A)

Tilak Maharashtra Vidyapeeth / Pune,India / 2020

- specialization in finance
- Ranked in Top Number% of class
- The Vidyapeeth was awarded the status of 'Deemed to be University' by Govt. of India in 1987 in recognition of its contribution in the field of education.

BACHELOR OF COMPUTER APPLICATION (B.C.A)

Savitribai Phule Pune University / Pune-India / 2017

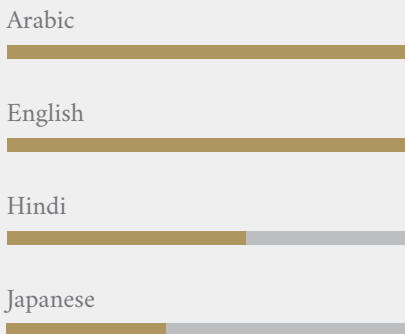
Savitribai Phule Pune University, one of the premier universities in India

- deals with information technology and computer applications. ... The course includes subjects such as managment and core programming languages Java and C++, data structure, networking and others.

SKILLS

- Microsoft Office
- Computer Proficient
- Computer Literate
- Financial records and processing
- Business Development
- Account Management
- Computer Programmer
- Data analytics
- Troubleshooting and modifications
- Bilingual Customer Service Representative

LANGUAGES



PERSONAL DETAILS

Date of birth : 13/08/1994

Nationality : Sudanese

Visa status : visit visa

Marital status : Single

DRIVING LICENSE

Driving license category
Saudi Arabia driving licence - ready to transfer to UAE license in one day

seeking a role that focuses on training and assessing customer service needs. Skilled at dealing with challenging situations in a calm manner and educated in both traditional and progressive training techniques.

To yield positive result in whatever I do. To accept challenges and responsibilities and grow up with an organization. To enhance my knowledge and skills level in various aspects of customer good resulting in total customer satisfaction and your organization being the best.

WORK EXPERIENCE

Techno5 media industries Pvt Ltd
Mar 2019 - Mar 2020
Pune-India

(BUSINESS DEVELOPMENT EXECUTIVE)

Marketing , Advertising and Sales part. With a team of 50+ employees with national outreach with technology and expertise which produce exceptional results.

- Made sure customers felt appreciated and encouraged their continued support.
- Responsible for keeping detailed and accurate records of customer accounts including information, problems reported and actions taken to resolve issues.
- Developed efficient filing systems to organize confidential customer records and pertinent reports.
- Responsible for keeping accurate accounting of all deposits, withdrawals, and credit card transactions in order to avoid financial discrepancies.

OPERATION EXECUTIVE

responsible overseeing the entire process. They need to have big picture vision while maintaining an intimate knowledge of every department and job role involved in their operational processes.

responsible for ensuring production deadlines are met while maintaining quality control standards. As an executive, the role also must report to the CEO and board, communicating top level ideas while demonstrating results.

Managing daily operations is another key role for me . In a small business the role can become very hands-on and larger businesses typically require more focus on managing a secondary tier of management staff. The goal here is to mitigate operational errors on a daily basis to continue driving processes forward.

COURSES

From D-TEK Computer labs labs Passed with (A+) Garde From Pune. (India).
Jul 2016

CERTIFICATE COURSE IN COMPUTER HARDWARE

From D-TEK Computer labs labs Passed with (A) Garde From Pune. (India).
Jul 2016

CERTIFICATE COURSE IN LAPTOP TECHNOLOGY

From D-TEK Computer labs Passed with (A) Garde From Pune. (India).
Aug 2019

CERTIFICATE COURSE IN COMPUTER SOFTWARE

HOBBIES

- Blogging
- Podcasting
- Youtuber
- Football
- Technology
- Politics
- Videography
- Social Media
- Production
- Smartphones

EXTRA-CURRICULAR ACTIVITIES

Present

- Conducted negotiations to resolve disagreements and misunderstandings to successfully resolve conflicts to satisfy both parties.
- Using mathematical skills, calculated totals, checked figures, and corrected mistakes found in physical and digital files.
- Kept abreast of state and federal accounting procedures to ensure legal compliance.
- Maintained organized and accurate records by coding invoices correctly.
- Acted as team leader for a design group to improve operational efficiency in all departments by sharing software technology.
- Collaborated with database architects and administrators to outline client system limitations for capacity and load data and processing projects.