

**PERSONAL DOSIRE**

**CIVIL STATUS INFORMATION**

Name: AKE DAMARIS

Visa: Tourist Visa

Phone: O521998280

Email: akedamric@yahoo.com

Nationality: Cameroonian

Languages: English and French (fluently)

**SALON HELPER**

**CAREER OBJECTIVE**

I am a creative individual who has a good eye for fashion, braiding styles, cutting hair, installing extensions and coloring hair. I feel that I am the right person and enjoy talking to my customers. I have gained a lot of repeat customers over the years and enjoy the familiarity that comes with these business relationships.

I am very hard working and dedicated to my role. I enjoy learning new things on products and ways of working and like to keep my skills up to date so that I can pass on my expertise to my customers.

**Work Experience**

**Gent salon Alkhail gate –Dubai 2018 – 2019(PART TIME)**

**Responsibilities**

* Ensure customer’s needs are identified.
* Carry out treatments in a relaxed friendly and clean environment.
* Book customer’s appointments with efficient time allocated for each appointment
* Provide consultation and advice to customers if/when required, especially with providing a colour services.
* Patch tests must be carried out. Ensure completion of customer’s record cards for every Colour and Perm appointments.
* Operate cash register to receive payments from customers.
* Maintain a clean working area and sanitise tools after each customer
* Promote and demonstrate products for retail

Attempt to resolve complaints/ customer feedback initially within the Salon with the support of manager

***Hair braiding***, by creating small braids over the entire head with a variety of designs

***Natural hairstyling***, who work on ethnic hair without processing and relaxing chemicals

***Making locks***, by prepping the hair and scalp for a natural styling, specializing in dreadlocks

***Installing hair extension***s and weaves,making of weaves.

***Beauty Saloon Cameroon***

**Jan 2013-june2015**

* Discuss with clients to understand their hairdressing and beauty needs
* Suggest which hair style, color and treatment will suit clients’ needs and hair type
* Provide clients with information on what to expect during the styling process
* Inquire if clients have any allergies to specific products such as ammonia or hair color
* Assist clients in washing their hair in preparation for haircuts, blow-dries and hair treatments
* Cut and / or trim braid hair according to clients’ instructions and ask for their feedback
* Color and treat hair according to specific instructions provided by clients
* Blow dry clients hair and set them according to the specific styles chosen
* Provide hair treatments such as oiling and steaming
* Advise clients on available skin treatments such as facials, cleansing and polishing
* Coordinate the provision of skin treatments or perform them according to clients’ skin types
* Give manicures and pedicures, massages and herbal hand and feet treatments
* Provide clients with information on prices and timeframes of each treatment and any package deals that they can benefit from
* Installing hair extensions

**Skills and Qualities**

* Current Salon and Hair dressing Experience.
* Self confidence.
* Excellent listening skills and ability to absorb information and act accordingly.
* Dealing with requests and queries.
* Ability to determine how issues should be appropriately dealt with and communicated.
* Strong team-player able to keep a team happy and performing,
* Ability to work well under pressure and multi-task as required.
* Confidence in customer care delivery and attention to detail.
* Working under pressure in order to meet deadlines.
* Excellent organizational skills.
* Ability to build and sustain customer relationships.
* Highly creative practical skills
* Customer service and 'people' excellent communication and interpersonal skills
* Able to work long hours on their feet
* Paying attention to details

**Education:**

Ordinary Level - BHS bamenda- June 2011

**Advance level certificate – BHS Bda**

**References**

Furnished Upon Request

MR Monju Fabrice :shift supervisor Emirates Glass :+971582638761