



AMAN PANCHAL

CONTACT

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WEBSITES, PORTFOLIOS, PROFILES

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EDUCATION

Management
**Udaipur Institute of Hotel
Management, INDIA**

May 2020
International Diploma in Hotel
Management
**Pathumthani University
Association With UIHM, Udaipur,**
Pathumthani, Bangkok

January 2018
Schooling
**Vagad, Central, Public Sr.Sec
School, , Dhambola, Rajasthan**

2016
Completed RS-CIT Which Is Related
To Computer Skill & TALLY.
MCI Computer , Simalwara,
Rajasthan

**REFERENCE AVAILABLE UPON
REQUEST**

PROFESSIONAL SUMMARY

Experience in Food & beverage service with two and more years in food and beverage customers' orders with upbeat attitude. Expert in take order ,billing and sales. Work well under pressure and always willing to help teammates and customers. Catered to up to 50 and more guests per night insure all meals are served on time. Handled the restaurant's payment transactions with 99% accuracy.

SKILLS

- Time Management.
- Food safety.
- Being able to stand and walk for long periods of time.
- Providing excellent customer service.
- Heavy Lifting
- Machinery Maintenance
- Physical Stamina
- Take food & beverage order
- MS Office

WORK HISTORY

November 2021 - March 2022

Food & Beverage Service Associate, *Bujera Fort*, UDAIPUR,
Rajasthan

- Attend briefings prior to the restaurant opening, well-groomed and equipped with the basic aids of operations such as bottle openers, pens, pads, and matches.
- Learn the du jour items, not-available items, menu preparations, and their presentation.
- Complete mise en scène and mise-en-place before the restaurant opens.
- Check all the equipment and furniture at the station for their serviceability and maintenance requirements.
- Clean and polish allotted silverware, cutlery, glassware, and chinaware.
- Stock the sideboard with proprietary sauces, jams, salt and pepper shakers, butter dishes, linen, and other service ware.
- Lay table covers as per standards set.
- Fold napkins as per prescribed attractive styles.
- Requisition fresh linen and flowers from housekeeping.
- Air the restaurant and ensure that the station is clean.
- Receive, greet, and seat guests.
- Present wine-lists and menu cards and take orders.

LANGUAGES

Hindi: C1

Advanced

English: C1

Advanced

- Serve food and beverage by the standards of the restaurant.
- Upsell food and beverages.
- Present the bills and receive payment correctly.
- Supervises:- Assistant Waiters, Busboys and Trainees
- Ensured quality service of up to 50 guests per night with no order mistakes.
- Coordinated the kitchen-service flow of orders and constantly monitored clients satisfaction.

April 2021 - September 2021

**Food & Beverage Attendant, *The Bhagwati Resort & Spa*,
Mount Abu , India**

- Attend briefings prior to the restaurant opening, well-groomed and equipped with the basic aids of operations such as bottle openers, pens, pads, and matches.
- Learn the du jour items, not-available items, menu preparations, and their presentation.
- Complete mise en scène and mise-en-place before the restaurant opens.
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- Supervises:- Assistant Waiters, Busboys and Trainees
- Ensured quality service of up to 50 guests per night with no order mistakes.
- Coordinated the kitchen-service flow of orders and constantly monitored clients satisfaction.

September 2020 - March 2021

**Food & Beverage Attendant, *Club Mahindra*, Goa, Varca ,
India**

- Attend briefings prior to the restaurant opening, well-groomed and equipped with the basic aids of operations such as bottle openers, pens, pads, and matches.
- Learn the du jour items, not-available items, menu preparations, and their presentation.
- Complete mise en scène and mise-en-place before the restaurant

opens.

- Check all the equipment and furniture at the station for their serviceability and maintenance requirements.
- Clean and polish allotted silverware, cutlery, glassware, and chinaware.
- Stock the sideboard with proprietary sauces, jams, salt and pepper shakers, butter dishes, linen, and other service ware.
- Lay table covers as per standards set.
- Fold napkins as per prescribed attractive styles.
- Requisition fresh linen and flowers from housekeeping.
- Air the restaurant and ensure that the station is clean.
- Receive, greet, and seat guests.
- Present wine-lists and menu cards and take orders.
- Serve food and beverage by the standards of the restaurant.
- Upsell food and beverages.
- Present the bills and receive payment correctly.
- Supervises:- Assistant Waiters, Busboys and Trainees
- Ensured quality service of up to 50 guests per night with no order mistakes.
- Coordinated the kitchen-service flow of orders and constantly monitored clients satisfaction.

October 2019 - May 2020

Food & Beverage Service Trainee & Kitchen Trainee, *Baan Laimai Beach resort & Spa.*, Patong, Phuket

- Attend briefings prior to the restaurant opening, well-groomed and equipped with the basic aids of operations such as bottle openers, pens, pads, and matches.
- Check all the equipment and furniture at the station for their serviceability and maintenance requirements.
- Clean and polish allotted silverware, cutlery, glassware, and chinaware.
- Stock the sideboard with proprietary sauces, jams, salt and pepper shakers, butter dishes, linen, and other service ware.
- Lay table covers as per standards set.
- Fold napkins as per prescribed attractive styles.
- Requisition fresh linen and flowers from housekeeping.
- Air the restaurant and ensure that the station is clean.
- Received, greet, and seat guests.
- Present wine-lists and menu cards and take orders.
- Serve food and beverage by the standards of the restaurant.
- Upsell food and beverages.
- Present the bills and receive payment correctly.

October 2018 - April 2019

ODC Food & Beverage Service , *Taj aravali resort & spa, Udaipur*, UDAIPUR, Rajasthan

- Set up work stations, prep tables, service counters and steam tables.
- Inspected finished food products for quality and adherence to

customer specifications.

- Maintained clean, organized work area at all times and encouraged similar dedication in team members to maximize group efficiency.
- Help staff to setup all f&b things.
- Help staff in bring up and down & clear all tables, plates everything which we use in f&b after or finished party , marriage, function etc.

May 2018 - September 2018

ODC Food & Beverage Service , *The Oberoi Udaivilas, Udaipur*, UDAIPUR, Rajasthan

- Set up work stations, prep tables, service counters and steam tables.
- Inspected finished food products for quality and adherence to customer specifications.
- Maintained clean, organized work area at all times and encouraged similar dedication in team members to maximize group efficiency.
- Help staff to setup all f&b things.
- Help staff in bring up and down & clear all tables, plates everything which we use in f&b after or finished party , marriage, function etc.

INDUSTRIAL TOUR & ACHIEVEMENTS

- Ramada hotel, Udaipur
- Shiv niwas palace, Udaipur
- Ambani wedding (Isha ambani) The Oberoi Udaivilas, Udaipur.
- Munjal wedding The Oberoi Udaivilas, Udaipur.

- **ACHIEVEMENTS**

- Position in beverage competition at Amity university.
- First position in food & beverage service at UIHM.
- Second position in mocktail & cocktail making at UIHM.
- Third position in presentation on housekeeping service at UIHM.