**RONIELYN D. PINGANON**

San Juan, Zone 3

Molo, Iloilo City

Email Address:ronielynpinganon77@gmail.com

Mobile No. 09686485491

**OBJECTIVE**

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills.

**PERSONAL INFORMATION**

Nickname:Bebe

Date of Birth:October 4, 1995

Place of Birth:Iloilo, Iloilo City

Gender:Female

Civil Status:Single

Citizenship:Filipino

Height:5’5"

Weight:50 kilos

Religion:Roman Catholic

Languages Known: English, Tagalog, Hiligaynon

**EDUCATIONAL BACKGROUND**

|  |  |  |
| --- | --- | --- |
| Tertiary | S.Y 2017 – 2019S.Y 2015-2017 | Bachelor of Science in Hotel and Restaurant Management (BSHRM) at Sultan Kudarat State University -Tacurong Campus, Tacurong City, Sultan KudaratDiploma in Hotel and Restaurant Management (DIHRM) at Sultan Kudarat State University -Tacurong Campus, Tacurong City, Sultan Kudarat |
| Secondary | S.Y 2008-2012 | Iloilo City National High School.M.H Del Pilar St., Brgy. Taal, Iloilo City |
| Primary | S.Y 2002-2008 | Baluarte Elementary School.Lopez Jaena St., Brgy. Baluarte, Iloilo City |

**TRAININGS AND SEMINAR**

1. On the job Training in Home Crest Hotel Tulip Drive corner Walnut Avenue

 Ecoland, Davao City

* Housekeeping Department (250 hours)

December 2018 – January 2019

* Food and Beverage Department (250 hrs)

January 2019 – February 2019

2. Event Organizer (Nutrition Month, Intramurals, Department day) September 2018

3. Special Skills Training July 2018 Sultan Kudarat State university

4. Banquet and Catering service (200hours) 2018 Sultan Kudarat State University

5. Internal OJT (200hrs) 2018 Sultan Kudarat State University

6. On The Job Training Orientation February 2016, Sultan Kudarat State University

7. On the Job Training 2Go Vessel February 2016 Manila, Philippines

8. On the Job Training in Liliputian Garden Hotel

* OJT 1(80hrs) September 2017 Sultan Kudarat State University
* OJT 2(80hrs) October 2016 Sultan Kudarat State University
* OJT 3(80hrs) September 2015 Sultan Kudarat State University

**WORK EXPERIENCE**

* **Trualliant ( BPO )** January 2021 - June 2021
* **Telus International Philippines ( BPO )** July 2021 - June 2023

**CHARACTER REFERENCES**

**Rodel Novemar Bayona**

Customer Service Representative

Telus International Philippines

Iloilo City, Philippines

09609109591

**Charles C. Latuab**

Restaurant Manager

Mang Inasal

Manila, Philippines

09270588651

**Deborah Santiago**

Police Officer

Antique Philippine National Police

Antique, Philippines

09307512820

I hereby certify that all the statement and information above is true to the best of my knowledge and sincerity.

 RONIELYN D. PINGANON

 Applicant