

# **Usman Tariq**

Nationality: Pakistani Address: Abu Dhabi, UAE

Phone number: + 971-586919933 Email address: usmantariq2832@gmail.com

Visa: Own Visa/Freelance Visa Visa Expiry Date: 11-Feb-2022

#### What I Can Offer You

- Can Provide better customer satisfaction in Hospitality sector
- A good leader can lead a group to handle the work
- Well knowledge of Electrical work
- Expert to handle labour camp
- Well knowledge of computer

## **Work Experience**

08/2020 – present Dubai, UAE

# Operation Team-Patrolling Aranab Smart Mobility

### Job Responsibilities

- Sanitise scooters
- Hang gloves
- Maintain scooters for deploying
- Patrolling on cornish resolves issue
- Customers dealing install app or tell him about how to use app
- Deploy scoters in specify areas
- Change the batteries of the scooters

11/2019 – 01/2020 Ajman, UAE

# Computer Operator Adwa Al Safina Maintenance Trading

# **Job Responsibilities**

- Oversee maintenance and operation of computer hardware systems.
- Control console of mainframe digital computer or set of minicomputers.
- Set controls on computers and peripheral devices.
- Run computer tasks.
- Maintain logbooks or records for job runs.
- List malfunctions that occur during shift.

05/2019 – 08/2019 UAE

## Electric Sales Assistant Al Mamoor electric L.L.C

#### Job Responsibilities

- Greet customers.
- Help customers find items in the store.
- Check for stock at other branches or order requested stock for customers.
- Provide customers with information about items.
- Ring up purchases.
- Elevate complaints to management.
- Keep track of inventory

11/2018 – 03/2019 Rolla Mall Sharjah, UAE

# Sales Promoter Dunia Al tasmem Computer & Mobile LLC

<u>Job Responsibilities</u>

- Provide all the needed information on promoted products and services.
- Assist customers in finding the suitable product they are looking for.
- Provide advice and guidance on product selection to customers.
- Build lasting relationships with customers by contacting them to follow up on purchases, suggest purchase options and invite them to upcoming events.
- Consistently seek new product knowledge to act as an expert for the customer.

01/2017 – 03/2018 Pakistan

## Sales Imtiaz Super Market Job Responsibilities

- Understanding of section target
- Planning and ordering stock
- Avoiding expiry and manage short-expiry stock
- Loading, unloading stock
- Merchandising and storing
- Customer service

02/2014 – 06/2015 Pakistan

## Restaurant Supervisor Jamin Java Rest & Cafe

## **Job Responsibilities**

- <u>I</u>nvestigating and resolving customers complaints regarding poor service or food Quality
- Displaying enthusiasm and knowledge about the restaurant menu and products.
- Approximately suggest additional items to customers to increase restaurant sales.
- Effectively communicated with kitchen staff regarding customer allergies dietary needs, And other special requests.
- Enforcing That all work areas, glassware and silverware, are properly cleaned
- Throughout each shift.

# **Education**

- Certified Air Passenger Tariff & Ticketing ITHM College FSD ~ July-2017 to September-2017
- Intermediate BISE FSD ~ 2015- 2016 Arts
- Matric BISE FSD ~ 2010- 2011 Science

## **Certificates**

#### **CCNA 2107 Cisco certification**

	Skills —	
- LANGUAGES English	Urdu/Hindi	
- COMPUTER SKILLS		
MS Office/Excel	Networking	

# Working quickly # Resolving customer complaints # Leadership # Versatile