# KINJAL DAVE

ELECTRONICS AND COMMUNICATION





#### SKILLS

- · Product performance testing
- Operation monitoring
- · Analytical-thinking
- · Decision Making
- · Compliance management
- Teamwork
- Quick Learner
- ERP system
- · CRM

### LANGUAGES

ENGLISH

HINDI

GUJARATI

## PERSONAL DETAILS

Date of birth

02-06-1992

Nationality

INDIAN

Visa status HUSBAND VISA

Marital status
MARRIED

## **ABOUT ME**

Senior Service Engineer with 5+ years experience of working and leading a field Service team of Diagnostics field. Personally handled 60+ Field Service Engineers all over India with technical support. Also was in coordination with manufacturer companies for technicality.

#### **WORK EXPERIENCE**

#### **SENIOR SERVICE ENGINEER**

#### VECTOR BIOTEK PVT LTD / INDIA / Nov 2015 - Jan 2021

- Sourced high-quality, low-cost supplies by conducting thorough online research.
- Carefully and meticulously quality assessed Spares throughout tasks, ensuring products stayed at company high standards.
- Quality testing of spares to ensure the proper working order and operated at correct safety levels.
- Quality Check and Service of Hematology, Biochemistry, Electrolyte, POC analyzers. (Instruments handled: Mindray, E-Lab, Robonik, Urit, Genrui, Sinnowa, Getein)
- Prepare SPARE DISPATCH FORM to dispatch spares in the field on daily basis.
- Maintain data of warranty spares replacement and return defective spares to principal company.
- Maintain spares inventory with spares utilization details and prepare spare purchase orders.
- · Maintain Spares GRN records.
- Maintain data of field staff and follow up with them regarding spares on regular basis.

## **QUALITY CONTROL ENGINEER**

## FLEXPRO ELECTRICALS PVT. LTD / INDIA / May 2014 - Nov 2015

- Improved operational efficiency by closely monitoring team productions and identifying inefficient processes.
- $\dot{\cdot}$  Conducted thorough quality assessments to determine if products meet the company's high-quality standards.
- Closely observed operations to ensure work flows and processes complied with safety regulations.
- Kept records such as work logs, customer feedback, product malfunction repairs and quality reports safely stored, in line with company policies.
- Conducted in-depth investigations in to product and production defects.
- In-process testing and final testing of products
- Preparing Test Certificate.

## **EDUCATION**

## Bachelor of Engineering (Electronics and Communication Engineering)

Government Engineering College, Gujarat, India / 2013

## **EXTRA-CURRICULAR ACTIVITIES**

- Participated in ROBOTICS in College's Technical Festival.
   Mar 2011
- Visited BSNL and TATA DOCOMO (Telecommunication Service Provider) for one day training.

Aug 2012