



CONTACT

Date of Birth : 14-05-1990

Sex : Male

Nationality : Indian

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Phone - + 9 7 1 55 206 3843

PASSPORT DETAILS

Passport No : U7157575

Date of Issue : 29/09/2020

Date of Expiry : 28/09/2030

ROUF. M.K

SALES AND MERCHANDISER

CARRIER OBJECTIVE:

To work in a Prestigious organization which can provided me a prosperous e nvironment of my career development palace where my capabilities will be recognized and utilize. The position should offer challenging assignment and opportunity to utilize and improve my profession.

Willing to relocate to: UAE anywhere - UAE anywhere - UAE anywhere

WORK EXPERIENCES:

- * Suntour - Dubai International City
July 2011 to November 2020
9 years experience
2011 TO 2020"
- * Sales Executive
RMK SOUQ - Kerala
January 2021 to December 2021

DUTIES & RESPONSIBILITIES.

- Provides customer service at a sales counter and sells to walk-in or call-in customers.
- Interacts with customers to provide information in response to inquiries about accounts, products, and services.
- Identifies, qualifies, and sells to new and existing customers.
- Handles and resolves customer complaints, special orders, or returns in-store or via phone or mail.
- Receives and processes orders, provides information concerning features, benefits, pricing, changes in service, discontinuance, warranty policy, and/or shipping.
- Answers customers' questions regarding product or service and operation or maintenance.
- Investigates and corrects errors, following customer and company records

EDUCATION

- Higher Secondary in vocational higher secondary,Maintenance and operation of marine engines
V H S E AZHEEKAL - Kerala kannur AZHEEKAL
2007 to 2009
- GTAW Argon welding BIWT Engineers in Welding Technology (American Welding Society), Kerala-India. Small 1g,2g,3g,4g structural&6g positions
GTAW Argon welding BIWT Engineers
Bits & Bytes Institute of Welding Technology - Cannanore, Kerala
2009

CERTIFICATIONS AND LICENSES

UAE DRIVING LICENCE :-October 2015 to November 2025

License No:3586667

Issue date: 04.10.2015

Expiry date:11.10.2025

Place of Issue: Dubai

Light Vehicle

Traffic code no:12427440

AWARDS

Excellent staff :- December 2012

Excellent staff for the outstanding performance during 2012.

Company especially issued some prizes mone

SKILLS

- Microsoft Office (Less than 1 year)
- GTAW Argon welding BIWT Engineers (1 year)
- Youtube merchandiser (4 years)
- Motivation for mobile tips (1 year)
- Video editing personal video for youtube channel (4 years)
- Driving (5 years)

NATIONAL SERVICE SCHEME

December 2007 to December 2009

Sl.no.6673

GRFT VHS SCHOOL, AZHEEKAL

Under the Themes:Healthy Youth For Healthy India

BIWT ENGINEERS TEST RECORD

SMAW 1G,2G,3G,4G,STRUCTURAL&6POSITIONS

June 2008 to Present

GTAW ARGON WELDING

June 2008 to Present

TRADE CERTIFICATE

June 2009 to Present

Name is awarded the certificate in vocational higher secondary course

FISHERIES (MAINTENANCE AND OPERATION OF MARINE ENGINES

Register number 83408

LANGUAGES

- English - Fluent
- Malayalam - Expert
- Urdu - Fluent
- Hindi - Fluent

OLD PASSPORT DETAILS

Passport No : J1895521

Date of Issue : 12-07-2010

Date of Expiry : 11-07-2020