

PHANIDAPU LOKESH

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Seasoned Professional with more than 6 years' experience in warehouse operations & Logistics operations Management. My journey in these two different roles had given me ample exposure in handling Operations, Planning, Execution, HR Management and Team Leading towards completing my targets within the stipulated time frames and finding quick solutions in day-to-day Operations.

Career Objective

To achieve a good position in a reputed firm by utilizing my knowledge, skill set and work discipline which yields the mutual benefits of Firm's and my career growth respectively.

Academic

- Master's degree (Human Resources) from SIMS (Srinivasa Institute of Management Studies), Andhra University.
- B.Sc. from Pydah Degree College, Andhra University.
- Intermediate (M.P.C), NRI junior college, Visakhapatnam.

Skills

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|----------------------------------|---------------------------------------|
| • Warehouse operations | • Process & Resources Optimization |
| • Stacking & Storage | • Safety & Supervision |
| • Material Management Movement | • Process Documentation |
| • Inventory Control | • Staff Training and development |
| • FIFO Processes | • Logistics Management |
| • Cost reduction and containment | • Clint relationships |
| • Multi-Unit Operations | • Market research analysis |
| • Policies and Procedures | • Dedicated Work |
| • implementation (SOP) | • Troubleshooting and problem solving |
| • Performance reporting | • Production Management |
| • Communications improvements | • Goal attainment |
| • Team Building/Leadership | • Workforce Management |

Work Experience

Cluster Manager- Warehouse Operations,
Satya Sai Transport
Clint- (Reliance Retail Limited)

Since 17.06.2024

- Handling 4 FMCG DC'S (VFDC'S) and One Jio DC, PCS (Re packing Center DC) in Telangana State.
- Handling more than 1K manpower in all the location in Telangana state.
- Cross checking Inventory reports on daily basics.
- Dealing with multiple vendors to fulfill the Manpower gap for all the locations.
- Directed Day-to-Day operations by spearheading implementation of short-term and long-term strategies to achieve business targets.
- Managed scheduling, training and inventory control.

- Implemented policies and standard operating procedures and managed quality, Store service and logistics.
- Delivered positive store experiences by implementing effective quality assurance practices.
- Improved morale and management communication by creating employee recognition and rewards practices.
- Recruited, hired and trained crew members for Daily Operations for all the departments like Picker, Packer, Loading, Unloading Team and Site HR, KAM.
- Presented performance and productivity reports to supervisors.
- Monitored resource use to achieve set goals within budget constraints.
- Guided to employees on understanding and meeting changing customer needs and expectations.
- Produced SOPs to document workplace procedures and optimize productivity through standardization.
- Daily, Weekly and monthly basics reviewed performance via KPIs and metrics.
- Identified bottleneck areas and performed root-cause analysis to solve problems.
- Built strong operational teams to meet process and production demands.

Sr. Executive- Warehouse Operations,

Reliance Retail Limited (Qwik supply chain Private Limited)

From 27.01.2023 to 15.06.2024

- Ensuring FIFO of AJIO B2C orders.
- Planning manpower to fulfil the customer orders within the TAT period.
- Wave wise assigning picking to the ground staff.
- Ensuring proper sorting of multi orders.
- Ensuring all the picked and sorted units packed and manifested for the dispatch.
- Handover of packed stock to delivery partners as per the plan.
- Returns QC and tote based put-away of good stock in inventory.
- Ensure returns bad and ugly stock is handed over to inventory timely.
- Process Adherence & vigilance during stock intake & report back. Highlight any deviation immediate to all stakeholders.
- Ensure proper audits and stock takes as per SOP.
- Maximum utilization of available resources with proper scheduling of work with clear guidelines to team.
- Overseeing complete inventory, Including Bin accuracy, Perpetual/cycle counts, and wall to wall inventory counts to ensure there is no discrepancy in system vs physical stocks.
- Maintains SLOC hygiene as per the company standards and ensuring all the storage locations within the commercial provision period.
- Implementation of SAP based picking for End-To-End data handling and to maintain Stock accuracy of Inventory, Inbound and outbound transactions.
- Planning and Execution of Given monthly projections.
- Order processing based on Routes and locations Using SAP WM for minimal Delivery to Transfer order creation.
- Maintaining the Same day delivery execution (D0) performance and clear all the Deliveries and SIT.
- Maintain Daily outward database and MIS reports.
- Analysis of daily orders and allocate the frequency for Order creation and see the average amount of order creation according to projection.
- Create monthly data of Dispatches for billing.
- Mentor and train the 3PL team for better performance and Execution.
- Tracking and analysis of associates' hourly and daily productivity for better training and performance management.
- Coordinate with marketing team for timely allocations of PROMO stock to stores.
- Coordinate with vendors for timely placement of vehicles.
- Monitor the team and timely checking whether they are Following SOPs as per business requirements.
- Make sure that stocks are dispatched as per Given TAT.
- Maintaining Minimal costing for Operations using Kaizen, 5S and Lean techniques

More Retail Private Limited
Sr. Executive-Operations,
Mahindra Logistics Limited.
Clint: More Retail Private Limited.

From 26-01-2019 to 19.01.2023.

- Managing Transport Vendor – 3PL Onboarding, Payments Processing and Transportation issue resolution.
- Analyzing Distribution Center (DC) volume & Load Factor for Transportation route planning to over 40 stores.
- Training and Monitoring the Loading and Picking teams.
- Resolving store escalations like Delivery Standard Line (DSL), Arrival Damage (AD), and Transportation Discrepancy (TD).
- Vehicles Inspections, documents verification and conducting driver meeting to resolve issues.
- Worked on key parameters like Transportation cost reduction, DSL, TD, AD, Vehicle & Tub Utilization and Asset Reconciliation.
- Communicating with store teams for smooth operations.

Supervisor, In Bound & Out Bound,
More Retail Private Limited.

- Worked as a Supervisor for MRPL-DC warehouse Inbound & Outbound operations.
- In Inbound, Items receiving & verification and then issue GRN or GDN along with GRN.
- QC of received items and their Shelf-Life validation as per receiving norms.
- Communicate with Vendors as per receiving schedule (HUL, Britannia, P&G and ITC. etc.)
- Generating EOD Reports, Documentation and Preserving the Bills & etc.
- Leading a team of 15 members for daily operations in Inbound.
- In Outbound, Dispatch planning for 39 Super markets and 2 Hyper Markets from DC.
- Maintaining and escalating the outbound reports (Daily & monthly) to the hierarchy.
- Leading a team of 20 members for daily operations in Outbound.

Supervisor Last mile,
Flipkart (Visakhapatnam, India)

From: 01-05-2018 to 25-09-2019.

- Leading the distribution Hub and dealing total inward and outward flow of materials.
- Spearheading the warehouse & customer delivery operations for all on site aspects.
- Training, grooming and managing the manpower as per policies and procedures of the company.
- Onboarding Employee training on SOP and Other policies.
- Preparing and sharing of EOD reports to Middle Management.
- Resolving Customer Escalations.
- Team Management.
- Worked on key parameters like Conversion, Pickup in 1 day (P1D), Reverse conversion, Quality, Productivity, and Customer Satisfaction (CSAT) Etc.
- Ensuring that each stage of the warehouse operations is progressing on time, in budget and to the right quality standards.

Team Leader,
Groceries and Veggies (Vishakhapatnam, India)

6 months

- Operations of store.
- Handling Operations like Receiving imported fruits and Vegetables.
- Ensuring Unloading Operations, Customer delivery operations for all on site aspects.

Technical Skills

- Advanced Excel, MS –Office, SAP, FMS, RMS and Typing skills.

Personal Profile

NAME : PHANIDAPU LOKESH
FATHER'S NAME : SRINIVASA RAO
YEAR OF BIRTH : 18-07-1998
MOTHER TONGUE : TELUGU
NATIONALITY : INDIAN
MARTIAL STATUS : UNMARRIED
BASE LOCATION : VISAKHAPATNAM
LANGUAGES KNOWN : ENGLISH, HINDI & TELUGU

Declaration

I hereby declare that the details furnished in this resume are correct to the best of my knowledge and belief.

Yours Sincerely

P. Lokesh.