

APPLYING FOR: BARISTA



BRENDA NAZZIWA

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PERSONAL PROFILE

Nationality : Ugandan

Religion : Christian

Date of birth : 12th/11/1992

Marital status : Married

Visa Status : visit visa

Current Residence: Abu Dhabi

Languages

Language : English

Hobbies

- Swimming
- Partying
- Making new friends,
- watching TV
- football.

COMPUTER SKILLS

- Word and Excel, Access and Power point.

CAREER OBJECTIVE

A barista with strong experience in hospitality and customer services and a passion for coffee. Possesses proven ability to direct and enhance coffee shop operations within dynamic hospitality environments. Seeking a position in which I can learn new skills and gain new experiences while applying already obtained through experience and practical training.

SKILL HIGHLIGHTS

- Customer care.
- Sales and marketing.
- Good communication
- Good interpersonal Relation.
- Good management

EXPERIENCE

BARISTA - 25/ 10/2020 to present

Halfway Cafe, Al Khazna

Duties

- Prepares all types of house beverages from coffee, tea to hot chocolate
- Manages and oversees all brewing equipment
- Manages cashiering station
- Manages food preparation area
- Prepares packed sandwiches and salads
- Oversees quality of all food served in the coffee shop
- Conducts end of day and end of month inventory
- Reviews par stock levels of coffee shop
- Maintains cleanliness of the coffee shop
- Opens/closes coffee shop
- Attends to requests, comments, and concerns from customers
- Prepares shift reports

WAITRESS - 01/01/2018 - 31/04/2020

Cafe Javas, Kampala Uganda

RESPONSIBILITIES

- Greeted customers and escorted them to their tables.
- Presented menus and answered questions about the cuisine, making recommendations upon request.
- Recommended wines and other drinks to customers.
- Wrote customers' orders and conveyed to kitchen staff.
- Took orders from customers and served food, drinks and deserts.
- Served specialty dishes to customers at tables as required.

EDUCATION

Diploma in Business Studies (D.B.S)

Management Training and Advisory Centre

Uganda

Year of completion

Oct 2012

REFEREES: UPON REQUEST

DECLARATION

I Brenda Nazziwa hereby declare that the information above is true record about me.