SAJIDA SALAHUDHEEN

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PROFESSIONAL SUMMARY

An experienced Computer Science and Information Technology professional, with over 4 years of experience in multifaceted environments. Industrial Experienced in working within highly competitive IT sectors in customer facing roles. Adept at explaining complex technological concepts and theories in a clear and accessible manner. Highly adaptable and able to maintain intense workloads without losing on quality.

SKILLS

- Database Design
- Router configuration
- Office 365
- AWS

- Microsoft Server Infrastructure
- Asp.net/C#
- SQL SERVER 2008/2012
- LAN configuration and troubleshooting

EMPLOYMENT HISTORY

Associate System Administrator   **January 2019 – till date**
Velosit Software Technologies   **Techno park, Trivandrum**

- Configuring and troubleshooting LAN connections and network related issues.
- Configuring and troubleshooting Routers.
- Windows server installation/Configuration, Maintenance and troubleshooting.
- Providing administration of Windows server and managing user accounts, share and security level permissions.
- Active directory configuration and management.
- Configuring and deploying Group Policy.
- Configuring DHCP, DNS.
- Amazon Web Services(LightSail,EC2 Instance).
- Developed visitor KIOSK with face detection (EMGU) to be installed in the Technopark entrance.
  o Front End: C#.NET (.Net Framework 4.0).
  o Programming Language: C#.
  o AWS – S3 Bucket.

Chief Software Developer   **July 2014 to July 2015**
Mebron Technologies Pvt Ltd   Kinfra Technological Park, Kerala

A member of the team developing school management software. The key responsibilities are as follows,
- Built, tested and deployed scalable, highly available and modular software products.
- Designed and developed windows applications.
- Evaluated multiple software solutions during early software architecture plotting and system migration planning stage.
- Developing and maintaining stored procedures.
- Designing and creating stored procedures.
- Extensively trained new and existing employees.
- Monitored participant workflow and behaviors throughout the training process.
- Addressed questions from training program participants.
- Following are the software specification used for developing the software,
  o Front End: ASP.NET (.Net Framework 4.0).
  o Back End: SQL Server 2008.
  o Programming Language: c#.

Junior Programmer   **June 2012 to January 2014**
QBS PVT Ltd   **Tirur, Kerala**

A member of the team developing HRM software. The software maintains all the employee activities such as   attendance, Leave, and Generating Pay Slip etc. The key responsibilities are as follows,
- Analysis and design of databases and user interfaces.
- Developing and maintaining stored procedures.
- Developing code based on the specifications given within the deadlines.
- Creating and maintaining Crystal reports.
- Upgrading / altering the software based on customer requirements.
- Following are the software specification used for developing the software,

  o Front End: ASP.NET.
  o Back End: SQL Server 2005/2008.
  o Programming Language: c#

Technical Support Engineer (NETGEAR) May 2010 to June 2012
CSS Corp PVT Ltd CHENNAI

- Provided technical expertise for major networking company named NETGEAR across the United States.
- Installed routers, adapters and configured them.
- Handling inbound calls from US customers.
- Technical support included installing and configuring the NETGEAR routers (wired and wireless) based on different OS.OS included win xp,win vista, win 7 and limited support for MAC OS. Provided technical support for connecting devices such as Xbox, play stations, blueray etc to the wireless routers.
- Helped the customers to install and configure adapters (wired and wireless) based on different OS.
- Supported the customer for installing and configuring repeaters and access points.

CERTIFICATIONS

- **MCSA :** Microsoft Certified Solution Associate   EXAM ID : 14819005
- **MCSE :** Microsoft Certified Solution Expert   EXAM ID : 14819005
- **IELTS :** General   SCORE   : 6.5

ACADEMIC DETAILS

1. **MCA – Master of Computer Applications : 2007-2010**
   BSA Crescent Engineering College (ANNA UNIVERSITY)- Chennai, India
   Score: 84%

2. **Bachelor of Science – Computer Science : 2004-2007**
   Sree Narayana Guru College (BHARATHIYAR UNIVERSITY) – Coimbatore, India
   Score: 78%

PERSONAL DETAILS

Date of Birth	:	29/08/1986
Sex	:	Female
Nationality	:	Indian
Marital Status	:	Married
Passport Number	:	P0353473

DECLARATION

I hereby declare that all the details furnished above are accurate to the best of my knowledge.

22 September 2020   SAJIDA SALAHUDHEEN