MM

MONA MUBARAK

0506717174 monatt04@gmail.com Abu Dhabi, Khaiffa City A, Abu Dhabi, Select 242

PROFESSIONAL SUMMARY

Diligent Front End Manager with excellent communication and people skills. Resourceful problem solver, providing required resources to maximize efficiency and customer service. Excellent organizational and multitasking skills.

SKILLS

• Administrative support

• Conflict management

• Administrative oversight

• Operations management

• Customer service

EXPERIENCE

Office Manager, Consultant private office, Jun 2003 - Oct 2008, Abu Dhabi, No Selection

- Oversaw day-to-day operations and assisted in challenge resolution to reduce potential downtime.
- Managed master office calendar and coordinated appointments, meetings and travel dates.
- Coordinated office workflow and monitored task completion to evaluate quality and performance.
- Oversaw office supply inventory, usage and replenishment for fast-paced office environment.
- Addressed customer inquiries and promptly resolved complaints.

EDUCATION

Bachelor of Arts, Communication and marketing Concordia university USA - Delaware, United States • GPA 3.8/4. Dec 2017

LANGUAGES

English , Fluent Arabic